

### A47/A11 Thickthorn Junction

Scheme Number: TR010037

# Volume 5 5.1 Consultation Report

APFP Regulation 5(2)(q)

Planning Act 2008

Infrastructure Planning (Applications: Prescribed Forms and Procedure) Regulations 2009

March 2021



#### Infrastructure Planning

#### Planning Act 2008

# The Infrastructure Planning (Applications: Prescribed Forms and Procedure) Regulations 2009

## The A47/A11 Thickthorn Junction Development Consent Order 202[X]

#### **5.1 CONSULTATION REPORT**

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#### **GLOSSARY OF TERMS**

Term	Description
The Applicant	Highways England
DCO	Development Consent Order
DCLG	Department of Communities and Local Government
EIA	Environmental Impact Assessment
ES	Environmental Statement
NCC	Norfolk County Council
NSIP	Nationally Significant Infrastructure Project
PA 2008	Planning Act 2008
PEIR	Preliminary Environmental Information Report
PEIR NTS	Preliminary Environmental Information Report Non-Technical Summary
The Report	This Consultation Report
The Scheme	The A47/A11 Thickthorn Junction Scheme
SNC	South Norfolk Council
SoCC	Statement of Community Consultation
SoCG	Statement of Common Ground
The Inspectorate	The Planning Inspectorate
WCH	Walking, Cycling and Horse Riding



#### 1 INTRODUCTION

#### 1.1 Purpose of this document

- 1.1.1 This Consultation Report (this "Report") relates to the A47/A11 Thickthorn Junction (the "Scheme"). A detailed description of the Scheme can be found in Chapter 2 of the **Environmental Statement (ES) (TR010037/APP/6.1)**. In seeking the legal powers to construct the Scheme, Highways England (the "Applicant") is making an application for a Development Consent Order (DCO) to the Secretary of State for Transport via the Planning Inspectorate (the "Inspectorate"). Section 37(c) of the Planning Act 2008 (PA 2008) requires the Applicant to submit this Report as part of the application.
- 1.1.2 This Report explains how the Applicant has complied with the consultation requirements set out in PA 2008. Guidance about this Report and the preapplication process, including statutory consultation, is found in the 'Department for Communities and Local Government's (now known as the Ministry for Housing, Communities and Local Government) document Planning Act 2008: guidance on the pre-application process' (DCLG guidance).
- 1.1.3 This Report also provides an account of:
  - the options consultation/engagement undertaken
  - the statutory consultation exercise undertaken in compliance with section 42, section 47 and section 48 of PA 2008 between June 2019 and July 2019
  - additional targeted statutory consultations undertaken during the preparation of the DCO application
  - a summary of the responses received during all the consultation exercises
  - how the Applicant has had regard to those responses in compliance with section 49 of the PA 2008.



#### 1.2 Summary of consultation activities

#### 1.2.1 A summary of the consultation activities undertaken is set out in **Table 1.1** below.

Table 1.1: Summary of key consultation activities			
Date	Consultation activity		
Options consultation	Options consultation		
13 March 2017 to 21 April 2017	One option was presented for options consultation. The options consultation included the distribution of consultation brochures and response forms to prescribed consultees, statutory bodies and persons with land interests. Local residents, local businesses and organisations were provided with a summary leaflet about the consultation and the consultation materials available.  Consultation exhibitions were held at:  Willow Centre, Norwich – 25 March 2017 and 28 March 2017  Jubilee Youth Club, Norwich – 27 March 2017  Further details about this consultation can be found in Chapter 2 of this Report.		
Non-statutory engagement on solutions for Cantley Lane South			
29 November 2017	Issue of a letter to local residents and parish councils sharing plans of the Applicant's updated Scheme design.  Further details about this engagement can be found in Chapter 2 of this Report.		
Full statutory consultation under section 42 and section 47 and publicised under section 48 of the PA 2008			



Table 1.1: Summary of key consultation activities		
Date	Consultation activity	
	This full statutory consultation included the distribution of consultation brochures and response forms to prescribed consultees, statutory bodies, persons with land interests. Local residents, local businesses and local organisations were sent a summary postcard about the consultation and the consultation materials available.	
3 June 2019 to 11 July	Consultation events were held at:	
2019	<ul> <li>Hethersett Village Hall, Norwich –10 June 2019</li> <li>Ketteringham Village Hall, Norwich –13 June 2019</li> <li>The Willow Centre, Norwich –14 June 2019</li> <li>Number 47, Norwich –15 June 2019</li> </ul>	
	Further details about this consultation can be found in <b>Chapter 3</b> of this Report.	
Targeted statutory cons	ultations under section 42 of the PA 2008	
3 August 2020 to 3 September 2020	This targeted statutory consultation included the distribution of letters to newly identified section 42(1)(a) and section 42(1)(d) consultees following the statutory consultation held in 2019.	
	Further details about this consultation can be found in <b>Chapter 3</b> of this Report.	
27 February 2021 to 26 March 2021	This targeted statutory consultation included the distribution of letters to newly identified section 42(1)(d) consultees, following the targeted consultation held in August 2020 and September 2020.	
	Further details about this consultation can be found in <b>Chapter 3</b> of this Report.	

#### 1.3 Covering letter and completed section 55 checklist

- 1.3.1 A **covering letter** and completed **section 55 checklist** is submitted within the application documents **(TR010037/APP/1.1)**.
- 1.3.2 The completed **section 55 checklist** provides evidence of compliance with the pre-application consultation requirements with the PA 2008.



#### 2 OPTIONS CONSULTATION

#### 2.1 Overview of the options consultation

- 2.1.1 This chapter describes the options consultation that the Applicant has undertaken in identifying a preferred option for the Scheme. It also sets out the continuing engagement with statutory bodies and the steps undertaken in relation to environmental screening.
- 2.1.2 The options consultation was undertaken in the same spirit as the statutory consultation carried out for the Scheme, in that the Applicant sought the views of various interested parties and stakeholders, as well as gauging public opinion regarding the selection of the preferred option.
- 2.1.3 The options consultation period ran from 13 March 2017 to 21 April 2017, allowing a total of 40 days for responses to be received.
- 2.1.4 The Applicant actively sought to discuss the proposals with parties directly affected by the proposals, such as the general public and stakeholders in the vicinity of the Scheme.
- 2.1.5 A consultation brochure and response form were produced describing the proposed option and providing details of the consultation events. Copies of the options consultation brochure and response form can be found at **Annex A** of this Report. The brochure was distributed to the following groups:
  - local political councils and Members of Parliament
  - statutory bodies, for example, Historic England
  - land interests potentially affected by the option
- 2.1.6 A consultation leaflet was distributed to the local community within a consultation area established by the Applicant, based on professional knowledge of the area within the vicinity of the Scheme, including residents, businesses and organisations. This summarised the consultation, explaining how to view the consultation materials and provide feedback to the Applicant.
- 2.1.7 The Applicant prepared a consultation report for the options consultation, detailing how activity was undertaken and the feedback that was received. It is available to view online: <a href="https://highwaysengland.citizenspace.com/he/a47-a11-thickthorn-junction-improvement/results/public-v2-a47-thickthorn-cons-report.pdf">https://highwaysengland.citizenspace.com/he/a47-a11-thickthorn-junction-improvement/results/public-v2-a47-thickthorn-cons-report.pdf</a>

#### 2.2 The options consultation

2.2.1 One option was presented at the options consultation that would create new free-flowing links between the A11 south and the A47 eastern link, provide improvements to the existing A11/A47 signalised junction, improve the existing A11 Round House Way Roundabout and reconnect Cantley Lane north and south of the existing A47 mainline carriageway.



2.2.2 The option would re-route strategic traffic away from the existing A47/A11 Thickthorn junction, releasing capacity for local traffic movements. A plan of the option is shown in **Figure 1** below.

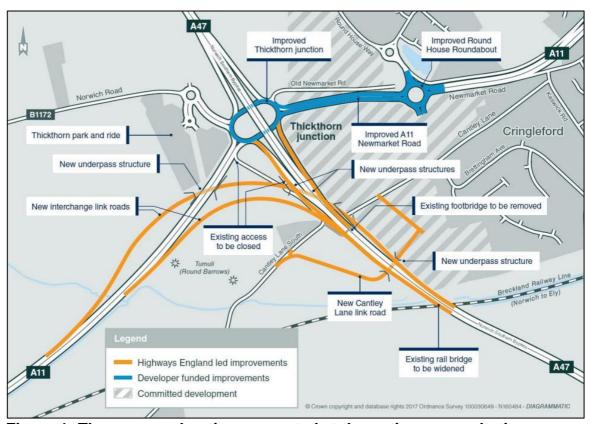


Figure 1: The proposed option presented at the options consultation

- 2.2.3 A number of other alternative options were considered in 2016 as part of the development of the Scheme. These options did not perform well against the Scheme objectives and were therefore not progressed any further or presented at the options consultation.
- 2.2.4 Further information on the assessment of alternative options can be found in Chapter 3 of the Environmental Statement (ES) (TR010037/APP/6.1) and Chapter 4 of the Case for the Scheme (TR010037/APP/7.1).
- 2.2.5 A total of 185 responses were received to the options consultation. Feedback was submitted in a number of formats, including an online response form, emails and a hard copy response form.
- 2.2.6 Of the 150 responses received to the response form question 'What is your view of the proposed option for the A47/A11 Thickthorn Junction?', 100 said they were strongly or somewhat in favour.
- 2.2.7 A full overview of the themes raised at the options consultation is provided in the Options Consultation Report, available on the Scheme website:



https://highwaysengland.citizenspace.com/he/a47-a11-thickthorn-junction-improvement/results/public-v2-a47-thickthorn-cons-report.pdf

2.2.8 **Table 2.1** provides a summary of the key points raised during the options consultation.

Table 2.1: Summary of the main themes raised during non-statutory consultation and Applicant's response			
Theme	Issue or concern		
Need case	Respondents made comments on the need case for the Scheme, identifying current problems with congestion, safety and design of the Thickthorn Junction that they believe justify the need for improvement. Others argued that the roundabout does not require any improvement at all.		
Routing	Respondents raised concerns about how the Scheme would affect local access to the junction, their own properties, schools and other amenities such as the hospital and Norwich.		
Cantley Lane underpass	Respondents particularly opposed the Cantley Lane Underpass which they thought would severely impact the local residents, while approving of the implementation of slip road interchanges. Respondents suggested methods of mitigating these impacts, as well as several alternative suggestions to the design.		
Congestion	Some respondents said they believed the Scheme would increase congestion issues.		
Environment	Some respondents said they believed the Scheme would have a detrimental impact on the local environment. Some respondents argued the proposals would destroy the trees and meadows, blight the landscape and lead to increases in noise and air pollution.		
	Several respondents argued that the proposed underpass connecting Cantley Lane would severely impact on the local woodland and hedgerows.		
Engineering and design	Some respondents expressed concerns that any widening of the A47 would require major earthworks to compensate for sharp banks on either side. Others also said they believed the Scheme did not justify the expenditure by the Applicant.		
Mitigation	A few respondents asked that any impacts on local residents, traffic or otherwise, must be mitigated during the development of the proposals. Some respondents suggested mitigation		



	methods that the Applicant could employ to lessen the impacts that respondents had identified. This included incorporating tighter speed limits to slow traffic and prevent accidents occurring, and replanting the woods that would be removed during construction.
Safety	Several respondents said they believe the Scheme would have a significant impact on safety in the surrounding area. A few respondents argued that the proposals would create 'dangerous conditions' for traffic at the junction.
	Some respondents opposed the Cantley Lane underpass on the grounds of health and safety, as they believed such a development would exacerbate existing safety problems.
Socio-economic	Some respondents said they believed that locals would be severely impacted by the Scheme, with a great deal of upheaval for residents both during construction and during the lifespan of the junction improvements. This included opposition to the suggested land take for the Scheme and concerns about the effects on nearby houses and proposed developments in the area.
Provision for walkers, cyclists and horse riders (WCH)	Respondents commented on the provision for WCH in the proposals, identifying that cyclists and pedestrians should be provided for. Respondents commented that the issue of safety is most important when discussing WCH and is the primary reason they should be provided for. Other respondents argued that provision for WCH is not required due to safety issues and the current provision available to them.
Consultation process	Respondents raised concerns about the level of communication shown by the Applicant. They discussed the public exhibitions and the competency levels of the staff who presented them, as well as the information available in the brochure. They were critical of missing or vague information, as well as the accuracy of much of the material. Respondents requested more information be provided by the Applicant, as well as requesting further engagement as the proposals develop.

#### 2.3 Ongoing engagement

2.3.1 The Applicant has continued engagement with stakeholders and community representatives outside of consultation periods to keep them updated about the Scheme.



- 2.3.2 This engagement included technical working group meetings composed of representatives from the Applicant, host local authorities and statutory environmental bodies. The purpose of these groups was to offer a means for the Applicant to seek the technical and local expertise of stakeholders on relevant issues, and to support the development of Statements of Common Ground (SoCG).
- 2.3.3 Organisations met with to discuss the Scheme included:
  - Norfolk County Council
  - South Norfolk District Council
  - East Carleton & Ketteringham Parish Council
  - Cringleford Parish Council
  - Hethersett Parish Council
  - Keswick & Intwood Parish Council
  - Environment Agency
  - Historic England
  - Natural England
  - Network Rail
  - Local housing developers
  - Norfolk Wildlife Trust
- 2.3.4 Summaries of engagements are provided in **Annex N** of this Report.
- 2.4 Non-statutory engagement on solutions for Cantley Lane South
- 2.4.1 After considering the feedback that the Applicant received in March and April 2017 during the options consultation, the Applicant decided to carry out non-statutory engagement on the side road strategy for the Scheme. This was to provide an update on the Applicant's latest plans for its side road strategy.
- 2.4.2 Respondents who objected to the Scheme at the options consultation were particularly opposed to the Cantley Lane Underpass, stating it would affect connectivity and create 'rat running' between Cantley Lane South and Cringleford and Hethersett. However, respondents broadly approved of the implementation of slip road interchanges.
- 2.4.3 In November 2017, the Applicant presented the alternative options it was considering for the Cantley Lane South link to local people and parish councils. Two options were presented for a link road at Cantley Lane South. Option A included an overbridge over the A11. Option B was a modification of the initial proposal presented at the option consultation. Both options provide connectivity between Cantley Lane South and the Thickthorn Interchange, satisfy safety concerns and avoid lengthy diversion routes for residents along Cantley Lane South. Figures 2 and 3 show these options.



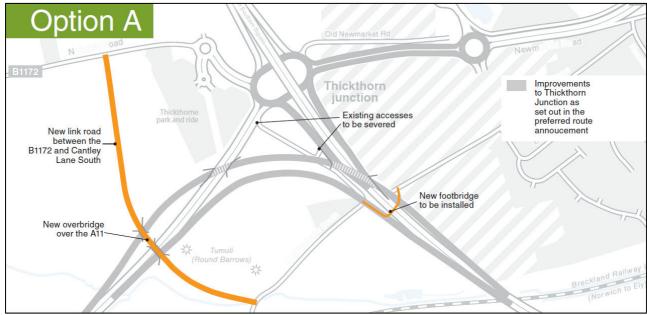


Figure 2: Cantley Lane South Option A

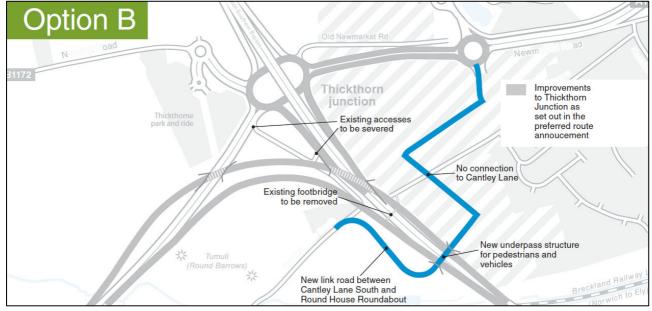


Figure 3: Cantley Lane South Option B

- 2.4.4 To present the options, the Applicant sent a letter to a total of 5,174 recipients on 29 November 2017 (see **Annex A** of this Report) including plans of the updated proposals to local residents and parish councils. A total of 57 responses were received.
- 2.4.5 The majority of respondents (30) chose Option A as a preference for side road strategy. Those that preferred Option A were situated more closely to the Thickthorn Junction than other respondents. 15 respondents chose Option B as a preference for side road strategy. The remaining respondents either put forward their own option, stated a preference for another option developed by the Applicant or did not declare any preference.



- 2.4.6 Following this consultation, in May 2019 the Applicant published its Side Road Strategy Options Report, outlining all the Cantley Lane options considered and recommending next steps for the Scheme. This included analysis of Options A and B presented at non-statutory engagement on Cantley Lane South, as well as several other options the Applicant has considered as it developed the Scheme. The Applicant considered the feedback it received from the non-statutory engagement on Cantley Lane South, and the feedback it received after from organisations including parish councils.
- 2.4.7 The appraisal confirmed that Option A, the chosen Cantley Lane solution, performed the best.
- 2.4.8 The Side Road Strategy Options Report was provided at the statutory consultation and is available to view on the Scheme's website: <a href="https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/">https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/</a>

#### 2.5 EIA screening

- 2.5.1 On 8 February 2018, the Applicant notified the Inspectorate under Regulation 8(1) of the Infrastructure Planning (Environmental Impact Assessment) Regulations 2017 of the proposed DCO application for the Scheme and requirement for an ES.
- 2.5.2 A copy of the letter is provided in **Annex B**.



#### 3 STATUTORY CONSULTATION

#### 3.1 Overview of the statutory consultation

- 3.1.1 This chapter sets out how the Applicant has complied with the requirements set out in section 42, section 47 and section 48 of the PA 2008.
- 3.1.2 Following its announcement of a preferred route for the Scheme in August 2017, the Applicant has undertaken one advertised period of statutory consultation, as well as two targeted consultations to seek views and allow an opportunity for prescribed consultees, stakeholders, land interests and the wider local community to comment on the proposals for the Scheme.
- 3.1.3 The Applicant undertook the statutory consultation between 3 June 2019 and 11 July 2019, allowing a total of 39 days for responses to be received.
- 3.1.4 This chapter also describes the preparation of the Statement of Community Consultation (the SoCC), the section 42 consultation, the section 47 consultation and the section 48 consultation and explains the additional targeted consultations undertaken by the Applicant for the Scheme. An analysis of the responses received, and any changes made to the Scheme as a result, are provided in **Chapter 4** and **Annex M** of this Report.

#### 3.2 Preparation of the Statement of Community Consultation

3.2.1 Prior to statutory consultation, the Applicant is required to prepare a SoCC in accordance with section 47(1) of the PA 2008. The purpose of the SoCC is to set out how the Applicant intends to consult with people living in the vicinity of the Scheme.

#### Early informal engagement on the draft SoCC, January and February 2018

- 3.2.2 Prior to formal consultation on the draft SoCC, the Applicant sought the views of local authorities on an early draft version of the document.
- 3.2.3 The local authorities identified under section 43(1) of the PA 2008 are Norfolk County Council (NCC) and South Norfolk Council (SNC) as the administrative areas under which the Scheme sits.
- 3.2.4 The Applicant also sent the draft SoCC to the following local authorities that may have an interest in the Scheme, seeking views on the draft plans for consultation:
  - Breckland Council
  - Broadland District Council
  - The Boards Authority
  - Norwich City Council
  - Great Yarmouth Borough Council
  - East Suffolk Council



- Mid Suffolk Council
- Cambridgeshire County Council
- Cambridgeshire and Peterborough Combined Authority
- Lincolnshire County Council
- Suffolk County Council
- 3.2.5 In an email sent on 15 January 2018, The Applicant requested responses by 5 February 2018, allowing 21 days for a response from the day after the email was received. As this was an informal consultation, the statutory period of 28 days was not considered necessary at this stage, as set out at paragraph 3.2.6 below.
- 3.2.6 The Applicant considered 21 days was appropriate for responses on the draft SoCC to incorporate any comments before the Applicant began statutory consultation on that draft SoCC. At this stage, statutory consultation on the draft SoCC was expected to take place from 26 February 2018 to 26 March 2018. This was later changed by the Applicant to give it more time to develop its proposals for the Scheme. The first statutory consultation on the draft SoCC took place in May 2018, as set out at paragraph 3.2.12 below.
- 3.2.7 A copy of the draft SoCC in relation to the informal consultation is provided at **Annex C** of this Report.
- 3.2.8 The covering letter and email sent to authorities with the draft SoCC are provided in **Annex D** of this Report.
- 3.2.9 A response from SNC was received on 5 February 2018. A copy of this response is provided in **Annex E** of this Report.
- 3.2.10 **Table 3.1** details the feedback provided during this informal stage of engagement, and how the Applicant took account of these and updated its draft SoCC.
- 3.2.11 No feedback was received from other local authorities on the early draft of the SoCC.

#### Statutory consultation on the draft SoCC, May 2018

- 3.2.12 To support the preparation of the SoCC, the Applicant consulted with NCC and SNC under section 47(2) of the PA 2008 Act.
- 3.2.13 The draft SoCC was sent to NCC and SNC by email on 3 May 2018, requesting comments be made by 31 May 2018. This provided 28 days for responses to be received from the day after the authorities received the email. A copy of the email sent to NCC and SNC is provided in **Annex D** of this Report.
- 3.2.14 In addition, the Applicant consulted a number of other local authorities and parish councils within the wider region of the Scheme on the draft SoCC in May 2018. The draft SoCC was sent to the additional local authorities for consultation on 3



May 2018 requesting comments back by 31 May 2018, allowing 28 days to provide feedback on the draft SoCC.

- 3.2.15 A copy of the email sent is provided in **Annex D** of this Report.
- 3.2.16 A copy of the draft SoCC is provided in **Annex C** of this Report.
- 3.2.17 A response from Suffolk County Council was received on 16 May 2018 by email. A copy of this response is provided within **Annex E** of this Report.
- 3.2.18 A response from NCC was received on 30 May 2018 by email. A copy of this response is provided within **Annex E** of this Report.
- 3.2.19 A response from East Carleton and Ketteringham Parish Council was received on 31 May 2018 by email. A copy of this response is provided within **Annex E** of this Report. In their comments, the parish council did not specifically raise any points about the draft SoCC.
- 3.2.20 SNC did not respond to this consultation on the draft SoCC.
- 3.2.21 **Table 3.2** below details the comments received and how the Applicant took account of these and updated its draft SoCC.

### Further statutory consultation on the draft SoCC, August and September 2018

- 3.2.22 Following the statutory consultation on the draft SoCC, the Applicant changed its provisional statutory consultation dates for the Scheme set out within the SoCC (which was originally scheduled to run between 11 June 2018 and 20 July 2018). The Applicant postponed the statutory consultation to allow additional time to further develop the Scheme's design to ensure consultees could provide fully informed responses at the statutory consultation. The Applicant rescheduled the statutory consultation to take place from 5 October 2018 to 16 November 2018.
- 3.2.23 Given this postponement, the Applicant chose to consult host local authorities (NCC and SNC) again on the draft SoCC to capture any additional comments.
- 3.2.24 The draft SoCC was sent to NCC and SNC by email on 14 August 2018, requesting comments on the draft SoCC by 12 September 2018. Therefore, a total of 29 days was provided for comments on the draft SoCC, from the day after they received the email. A copy of the email sent to NCC and SNC on 14 August 2018 is provided in **Annex D** of this Report.
- 3.2.25 In addition, at this stage, the Applicant consulted a number of other local authorities and parish councils in the wider region of the Scheme on the draft SoCC. The draft SoCC was sent via email on 14 August 2018 with a deadline for response of 12 September 2018 providing a total of 29 days for comments to be received.



- 3.2.26 A copy of the draft SoCC is provided within **Annex C** of this Report.
- 3.2.27 A response from NCC was received on 5 September 2018 by email. A copy of this response is provided within **Annex E** of this Report.
- 3.2.28 A response from SNC was received on 7 September 2018 by email. A copy of this response is provided within **Annex E** of this Report.
- 3.2.29 A response from the Broads Authority was received on 29 August 2018. The response said that the authority had no comments on the draft SoCC.
- 3.2.30 **Table 3.3** below details the comments received from NCC and SNC in September 2018, and how the Applicant took account of these and updated the draft SoCC.

#### Further informal engagement on the draft SoCC, May 2019

- 3.2.31 In August 2018, the Applicant again took the decision to reschedule the statutory consultation. This allowed the Applicant additional time to develop its proposals for the Scheme, to ensure fully informed responses from consultees at the statutory consultation. The statutory consultation would now take place between 3 June 2019 and 11 July 2019. The Applicant undertook further engagement with NCC and SNC on the draft SoCC to ensure all previous feedback had been addressed and to capture any further comments on the document.
- 3.2.32 As the Applicant had provided two statutory consultation periods for the draft SoCC previously, it set a shorter review period for this informal engagement on the draft SoCC. The Applicant notified NCC and SNC about the shorter consultation period in April 2019 ahead of the draft SoCC being sent to them for consultation on 3 May 2019.
- 3.2.33 The draft SoCC was sent to NCC and SNC by email on 3 May 2019, requesting comments on the document by 13 May 2019. Therefore, the authorities were provided with 10 days, from the day after they received the draft SoCC, to provide any further comments on the draft. Copies of the emails are provided in **Annex D** of this Report.
- 3.2.34 A copy of the draft SoCC provided at this informal engagement is provided in **Annex C** of this Report.
- 3.2.35 A response from SNC was received on 8 May 2019 by email. A copy of this response is provided within **Annex E** of this Report.
- 3.2.36 A response from NCC was received on 15 May 2019 by email after the deadline of 13 May 2019. A copy of this response is provided within **Annex E** of this Report. The Applicant had regard to the comments made by NCC in developing the final SoCC.
- 3.2.37 **Table 3.4** below details the comments received from NCC and SNC in May 2019, and how the Applicant took account of these and updated the draft SoCC.



3.2.38 **Tables 3.1**, **3.2**, **3.3** and **3.4** below detail all the comments received on the draft SoCC, and how the Applicant took account of these in developing the final SoCC.

	nformal consultation on the draf		
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):
South Norfe	olk Council		
General	Overall, the Council is supportive of the approaches set out in the in the draft SoCC, which provide a clear summary of when and where information about the Scheme will be made available, how this will be publicised and how people and organisations will be able ask questions and submit their comments.	N/A	No amendment to the SoCC required.
Paragraph 4.6 (incorrectly labelled as paragraph 4.2 in this draft SoCC)	The table of consultation methods in the SoCC indicates that leaflets will be delivered to homes and businesses within the identified consultation zones; however, the zones themselves (Appendix 1 in the SoCC) seemed to be drawn very tightly and exclude many of the properties closest to the proposed works in some key settlements, such as Cringleford and Easton within South Norfolk, as well as other settlements in Broadland District. Consequently, it would be more useful and inclusive if the zones were drawn more widely.	The Applicant updated the draft SoCC to address some of these comments.	The consultation zone boundary was expanded to include Cringleford, Hethersett and a number of other smaller settlements in the South Norfolk district area.  Easton and those settlements in South Norfolk, were deemed not to be in the vicinity of the Scheme by the Applicant, or to be directly affected by the Scheme. Therefore, they were not included in the updated consultation zone.



Table 3.1: li	nformal consultation on the draf	t SoCC, January and	February 2018
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):
Paragraph 4.6 (incorrectly labelled as paragraph 4.2 in this draft SoCC)	The table of consultation methods also indicates the use of local media; currently it is not clear whether the adverts are intended to be placed just in the Eastern Daily Press, or other publications, such as the freely distributed Norwich Extra, which may help reach a wider audience. It would also be useful to include, either in this section or as a separate item, the use of local parish magazines and newsletters, which again are often distributed free to local residents, and parish websites (details should be available via the relevant parish clerks).	The Applicant updated the draft SoCC to address these comments.	The Applicant updated this section of the SoCC to note that it would contact local parish councils about publishing consultation information in magazines, newsletters and digitally. Additionally, the Applicant listed in the SoCC local media outlets that would be contacted and provided with information about the Scheme's proposals prior to the consultation.
Appendix 2	Appendix 2 of the SoCC usefully lists the Local Authorities that will be consulted directly, but it would be helpful if a more comprehensive list could be provided, including relevant parish/town councils, local businesses, interest groups, landowners etc, who will also be consulted directly.	The Applicant updated the draft SoCC to address these comments.	Relevant parish councils, local businesses and interest groups were added to the list in Appendix 2 of the SoCC.  The Applicant also made a number of other additions, including adding relevant Members of Parliament, relevant local councillors and media outlets.



Table 3.1: Informal consultation on the draft SoCC, January and February 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):
Paragraph 4.6 (incorrectly labelled as paragraph 4.2 in this draft SoCC)	In terms of the specific venues proposed for exhibitions and information points for consultation materials, the following venues are suggested:  It would be useful if Hethersett Village Hall or Hethersett Library could be used as an additional exhibition location/information point, also recommend using the Willow Centre at Cringleford, instead of (or as well as) the Pavilion, as an information point and exhibition venue, as the Willow Centre is open on a regular basis, used by a wide range of local groups, and includes the Parish Council offices.	The Applicant made arrangements to address these comments by contacting the relevant venues to seek their agreement and updated the draft SoCC as appropriate.	Heathersett Library was added to the list within the SoCC of public information point locations.  Cringleford Pavilion was replaced with the Willow Centre as a public information point location within the SoCC.

Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):
Suffolk Cou	unty Council		
Appendix 3	The Port of Lowestoft should be listed under "Local Airports/Ports", in addition to Great Yarmouth. Lowestoft is nearby the proposed Junction improvements and port development in Lowestoft and Great Yarmouth are closely linked.	The Applicant updated the draft SoCC to address this comment.	The Port of Lowestoft included in Appendix 2 of the SoCC under the title "Local Airports/Ports".



<b>Table 3.2:</b>	Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):	
Appendix 2	St Edmundsbury Borough Council (alongside Forest Heath form West Suffolk Council) should be listed under "District Councils". While the A11 does not run through the boundary of this Borough, it is important as a link to Norwich and Cambridge.	The Applicant updated the draft SoCC to address this comment.	St Edmundsbury Borough Council included in Appendix 2 of the SoCC under the title "District Councils".  As Forest Heath and St Edmundsbury councils merged in April 2019, West Suffolk Council was included as consultees on future drafts of the SoCC.	
Appendix 3	The Suffolk Chamber of Commerce should be listed under "Local Strategic Partnerships" due to potential interest of local businesses in Suffolk.	The Applicant updated the draft SoCC to address this comment.	Suffolk Chamber of Commerce included in Appendix 2 of the SoCC under the title "Local Strategic Partnerships".	
Norfolk Co	unty Council			
General	The County Council supports the consultation arrangement set out in the draft SoCC, particularly since it seeks to ensure that the local community, residents, local interest groups, businesses, visitors, and road users will have an opportunity to fully understand the Scheme and comment on the proposal. The SoCC has a range of consultation methods including events, use of social media and drop-in information points, which	N/A	No amendment required to the SoCC.	



Table 3.2:	Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):	
	are considered appropriate and are therefore welcomed.			
Appendix 3	While the list of stakeholders in the SoCC is considered reasonable, it is felt that it could be expanded to include consultation with the wider freight sector across all parts of the county.	The Applicant has already included the Freight Transport Association and Road Haulage Association on its additional stakeholder list in the draft SoCC. The Applicant felt that consulting these bodies would adequately notify the freight and haulage sector of the consultation and the Applicant's plans for the Scheme. However, RAC Foundation added.	In light of the comments made, the Applicant added the RAC Foundation to Appendix 2 of the SoCC.	
N/A	The County Council, in its role as Lead Local Flood Authority (LLFA), is aware of potential flood issues in the area (eg land off Cantley Lane, north of the A47(T) around Cringleford). As such the County Council would ask that the Applicant share any flood/drainage issues raised during the formal consultation period/s with the LLFA.	Noted by the Applicant but considered not applicable to the draft SoCC. However, the point raised would be considered and would form part of the Environmental Impact Assessment (EIA) for the Scheme.	No amendment required to the SoCC.	
East Carlet	East Carleton and Ketteringham Parish Council			
N/A	East Carleton and Ketteringham Parish Council has formerly expressed its concern at the lack of consultation regarding the proposed upgrade to Thickthorn	Noted by the Applicant that this is not a comment on the draft SoCC	No amendment required to the SoCC.	



<b>Table 3.2:</b>	Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):	
	interchange, despite one third of Thickthorn roundabout falling within the parish boundary. This being the parish affected most by the proposed scheme.  This meant that at critical planning stages our local knowledge and considerations were not taken into account until fully worked up models and schemes had led to costly investigations, such as the EIA Scoping report. The DCO boundary appeared to have already been set.	presented for consultation.  The Applicant will consult fully with the Parish Council as part of the statutory consultation. At this point in time the DCO boundary is not fixed and can be subject to change as a result of the statutory consultation. The Scoping Report (TR010037/APP/6.5) is required prior to the statutory consultation to seek a Scoping Opinion (TR010037/APP/6.9) to inform the EIA.		
N/A	Consequently, in September 2017 the PC was presented with new options (A and B), without the opportunity to have any input. At this point the PC, supported by local residents, expressed the view that both options A and B were unsuitable. The PC supported locally put forward alternative schemes (C then D – a suggested upgrade to the Station Lane / A11 junction), which addressed local transport issues and resolved the problems caused by the closure of access to the eastbound A11 from Station Lane in 2011.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  Further details on the outcome of the nonstatutory consultation on the options for Cantley Lane South can be found at section 2.4 of this Report.	No amendment required to the SoCC.	
N/A	In recent years, Cantley Lane South has increasingly been used as a rat run for traffic, both	Noted by the Applicant that this is not a comment on	No amendment required to the SoCC.	



Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):
	commercial and private. The traffic data which has now been provided, collected in 2016 but not stating time of day or day or month and is therefore now obsolete – especially for B1172 (Option A) – as there have been large quantities of new housing (Little Melton, Cringleford, Hethersett, Mulbarton, Wymondham) which have noticeably affected traffic levels. Further new building and business developments are ongoing. An up to date traffic survey is clearly needed and has been discussed with Norfolk County Council.	the draft SoCC presented for consultation. Further details on the outcome of the nonstatutory consultation on the options for Cantley Lane South can be found at section 2.4 of this Report.	
N/A	The EIA Scoping report was based on an already set DCO boundary, which therefore did not include the Station Lane / A11 junction area.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  In order to produce the Scoping Report (TR010037/APP/6.5) the Applicant needs to have set a DCO boundary, which is not necessarily fixed at the early stage of Preliminary Design and production of the SoCC.  The Parish Council will be given the opportunity to respond on the Scheme as part of the statutory consultation. Details	No amendment required to the SoCC.



Table 3.2:	Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):	
		of how the Applicant has had regard to all responses received can be found at <b>Annex M</b> of this Report.		
N/A	The parish council supported an option (C/D) and would have sought an extension of the scoping range of the DCO boundary to include Station Lane, Ketteringham. This junction needs to be the main route into Norwich instead of Cantley Lane South, which is unsuitable for the present and future volumes of traffic proposed.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  Further details on the outcome of the non- statutory consultation on the options for Cantley Lane South can be found at section 2.4 of this Report.	No amendment required to the SoCC.	
N/A	Upgrading the Station Lane junction would make huge financial, economic, environmental and strategic impact on the local businesses operating there. We carried out a survey of the local businesses to identify the impact that the Applicant's closure in 2011 to Norwich had caused.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  Further details on the outcome of the non- statutory consultation on the options for Cantley Lane South can be found at section 2.4 of this Report.	No amendment required to the SoCC.	
N/A	This results in every vehicle that needs to access the Norwich direction having to drive an additional 6-mile journey via Wymondham to rejoin the A11 northbound. This incurs extra costs in fuel, time loss, pollution	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.	No amendment required to the SoCC.	



Table 3.2:	Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):	
	and an estimated financial cost to those operating from Station Lane of over £270 K per annum (which includes public bodies as well as businesses) These figures do not include all the associated traffic from suppliers, customers and staff accessing these establishments. Upgrading the Station Lane junction would benefit the wider community, local economy and local authorities, as well as reducing pollution and costs.	Further details on the outcome of the non-statutory consultation and the options for Cantley Lane South can be found at <b>Chapter 2</b> of this Report.		
N/A	Therefore our preferred option would be to cul-de-sac Cantley lane South to become a 'quiet lane' to reinstate its historic past of walking, cycling and horse riding (WCH). This would link into the Cringleford, Hethersett and Norwich cycle routes and provide safe access to our 54-acre Ladybelt Country Park.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  Further details on the outcome of the non- statutory consultation on the options for Cantley Lane South can be found at section 2.4 of this Report.	No amendment required to the SoCC.	
N/A	This is supported by our neighbouring parish councils of Cringleford and Hethersett who are wholly opposed to Option A and B. We have combined our opposition in our common purpose of not wanting to create a further difficulty whilst another as happened with the closure of the A11 at Ketteringham. Feeding traffic into the B1172 would significantly harm our open countryside, which is rich in	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  Further details on the outcome of the non- statutory consultation on the Cantley Lane South options can be found at section 2.4 of this Report.	No amendment required to the SoCC.	



Table 3.2:	Table 3.2: Statutory consultation on the draft SoCC, May 2018			
Section of the draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to the draft SoCC (if applicable):	
	wildlife, heritage and visually impacts on the gateway into Norwich.			
N/A	As a small parish council, we have fewer meetings and would like any future consultations to acknowledge our meeting times so that we can adequately consult with local residents. The proposed June consultation has now been postponed and would like future consideration to this.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation. The Applicant will consult fully with the Parish Council as part of the statutory consultation. Further details on how the Applicant as had regard to all responses received can be found at Annex M of this Report.	No amendment required to the SoCC.	
N/A	In summary, we are supporting a deconstruction of option C/D to provide a more sustainable and cost effective solution and look forward to better communication and consultation with the Applicant.	Noted by the Applicant that this is not a comment on the draft SoCC presented for consultation.  Further details on the outcome of the non- statutory consultation on the Cantley Lane South options can be found at section 2.4 of this Report.	No amendment required to the SoCC.	



Table 3.3: Formal consultation on the draft SoCC, August to September 2018			
Suggestion or comment made:	Regard had to the suggestion:	Amendment to draft SoCC (if applicable):	
ınty Council			
The County Council supports the consultation arrangement set out in the draft SoCC, particularly since it seeks to ensure that the local community, residents, local interest groups, businesses, visitors, and road users will have an opportunity to fully understand the Scheme and comment on the proposal. The SoCC has a range of consultation methods including events, use of social media and drop-in information points, which are considered appropriate and are therefore welcomed.	N/A.	No amendment required to the SoCC.	
The reference to 'Kings Lynn' throughout the document should include an apostrophe, it should be written as 'King's Lynn'.	The Applicant updated the draft SoCC to address this comment.	The reference to King's Lynn was corrected within the SoCC.	
Additional Consultees – While the list of stakeholders in the SoCC is considered reasonable, it is felt that the draft SoCC from May 2018 included a comprehensive list of stakeholders, this SoCC list of stakeholders should be expanded to include the following;  • Under Local Authorities (appendix 2) Norfolk County Council should be included.  • Under Local Parish Councils (appendix 2) the following should be included: Ketteringham, Hethersett, Wymondham, East Carlton, Keswick and	The Applicant has updated the SoCC to include the consultees suggested that are not section 42 parties and not previously included.	The list of additional consultees in Appendix 2 of this draft SoCC are those that the Applicant is not required to consult with in accordance with section 42 of the PA 2008. However, the Applicant decided to consult with these parties to seek their views on the Scheme.	
	Inty Council  The County Council supports the consultation arrangement set out in the draft SoCC, particularly since it seeks to ensure that the local community, residents, local interest groups, businesses, visitors, and road users will have an opportunity to fully understand the Scheme and comment on the proposal. The SoCC has a range of consultation methods including events, use of social media and drop-in information points, which are considered appropriate and are therefore welcomed.  The reference to 'Kings Lynn' throughout the document should include an apostrophe, it should be written as 'King's Lynn'.  Additional Consultees – While the list of stakeholders in the SoCC is considered reasonable, it is felt that the draft SoCC from May 2018 included a comprehensive list of stakeholders, this SoCC list of stakeholders should be expanded to include the following;  • Under Local Authorities (appendix 2) Norfolk County Council should be included.  • Under Local Parish Councils (appendix 2) the following should be included: Ketteringham, Hethersett,	Inty Council  The County Council supports the consultation arrangement set out in the draft SoCC, particularly since it seeks to ensure that the local community, residents, local interest groups, businesses, visitors, and road users will have an opportunity to fully understand the Scheme and comment on the proposal. The SoCC has a range of consultation methods including events, use of social media and drop-in information points, which are considered appropriate and are therefore welcomed.  The reference to 'Kings Lynn' throughout the document should include an apostrophe, it should be written as 'King's Lynn'.  Additional Consultees – While the list of stakeholders in the SoCC is considered reasonable, it is felt that the draft SoCC from May 2018 included a comprehensive list of stakeholders should be expanded to include the following;  • Under Local Authorities (appendix 2) Norfolk County Council should be included.  • Under Local Parish Councils (appendix 2) the following should be included. Ketteringham, Hethersett, Wymondham, East Carlton, Keswick and	



<b>Table 3.3: F</b>	ormal consultation on the draft S	SoCC, August to Septe	mber 2018
Section of draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to draft SoCC (if applicable):
	Mulbarton, Bracon Ash and Great Melton.  • Under Members of Parliament (appendix 3) Brandon Lewis - Great Yarmouth should be included.  • Under Local Councillors (appendix 3) the following members should be included: Joe Mooney – Wymondham, Brian Watkins – Eaton and David Roundtree – University.  • Under District Councils (appendix 3) the following should be included: South Norfolk District Council, Great Yarmouth Borough Council, Broadland District Council, Norwich City Council, The Broads and Mid Suffolk District Council.  • Under Local Employers (appendix 3) the Norwich Research Park (NRP) should be added.  • Under Local Schools (appendix 3) the following should be added: City College, University of East Anglia, Eaton Primary School, Eaton Hall Specialist Academy, Ashleigh Primary School, Robert Kett Primary School, Browich Primary School, Browich Primary School, Wymondham College		renamed to "additional consultees". The consultees suggested that are not section 42 parties and were not previously included in the SoCC are now included.



Table 3.3: Formal consultation on the draft SoCC, August to September 2018			
Section of draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to draft SoCC (if applicable):
Appendix 2 and Appendix 3	and Wymondham High Academy.  • Under Non-Statutory Bodies (appendix 3) the following should be included: Norfolk Constabulary, Norfolk Fire and Rescue and East of England Ambulance Service.  • Under Local Media (appendix 3) the following should be included: Eastern Daily Press (EDP) and the London Gazette.  Although the above additions will increase the scope of the consultation, Norfolk County Council is unaware the impacts the Scheme could have the wider transport network.  Therefore, there could be a requirement for the inclusion of consultees in from further afield that are not directly impacted by the Scheme.	The Applicant has incorporated the specific recommendations made in the SoCC.	The consultation will be advertised locally and nationally (in a national newspaper). The current list of stakeholders includes businesses and organisations from the wider region. The Applicant has incorporated the specific recommendations made regarding additional stakeholders to be included.  In addition, the Applicant will be consulting with bordering local authorities (A and



	Table 3.3: Formal consultation on the draft SoCC, August to September 2018			
Section of draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to draft SoCC (if applicable):	
			D authorities), as they are prescribed section 42 parties. Collectively, these local authorities cover the wider east of England region.	
South Norfe	olk Council			
All	It is noted that the majority of the comments made by the Council on the previous draft (letter of 5 February) have been picked up in this version.	N/A.	No amendment required to the SoCC.	
Appendix 2	Having been consulted as an adjoining authority on the equivalent 'A47 Blofield to North Burlingham dualling' SoCC, Appendix 2 in that SoCC seems to be more clearly set out and more comprehensive.  Consequently, suggest the following for this SoCC:	The Applicant has incorporated the specific recommendations made by the council in the SoCC.	The list of additional consultees in Appendix 2 of the SoCC are those that the Applicant is not required to consult with in accordance with section 42 of the PA 2008, apart	
	Appendix 2 – Local Authorities and Parish Councils		from the Local Authorities and Parish Councils within which the	
	Local Authorities affected by the Scheme: Norfolk County Council South Norfolk Council		Scheme sits. However, the Applicant has decided to	
	Adjoining Local Authorities: Suffolk County Council Cambridgeshire County Council Cambridgeshire & Peterborough Combined Authority Breckland District Council		consult with these parties to seek their views on the Scheme. Furthermore, Appendix 2 of the SoCC has been	



Table 3.3: F	Table 3.3: Formal consultation on the draft SoCC, August to September 2018			
Section of draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to draft SoCC (if applicable):	
	Broadland District Council Great Yarmouth Borough Council Norwich City Council The Broads Authority  Local affected and adjoining Parish Councils Cringleford Parish Council Colney Parish Meeting East Carleton & Ketteringham Parish Council Hethersett Parish Council Keswick Parish Council Little Melton Parish Council Swardeston Parish Council Wymondham Town Council		renamed to "additional consultees". The consultees suggested that are not section 42 parties and were not previously included in the SoCC have now been included.	

Table 3.4: Informal draft SoCC engagement, May 2019						
Section of draft SoCC:	Suggestion or comment made:	Regard had to the suggestion:	Amendment to draft SoCC (if applicable):			
Norfolk Co	Norfolk County Council					
Appendix 2	As the County Council has implemented its Cabinet system, the following County Councillors under Local councillors (appendix 2), the first 5 councillors, should be amended as follows:  •	The Applicant updated the draft SoCC to address this comment.	The Applicant updated the appendix to reflect the revised Norfolk County Council roles and cabinet positions.			



	Waste		
	• Finance • Commercial Services and Asset Management • Highways and Infrastructure		
Appendix 2	Under District Councils (appendix 2) Great Yarmouth Borough Council, Breckland District Council, Broadland District Council and the Broads Authority should be consulted.	The Applicant did not include these councils in the draft SoCC as they would be consulted as section 42 of the PA 2008 prescribed parties.	No amendment required to the SoCC.
Appendix 2	Under Local Interest Groups (appendix 2) it has been suggested that Norfolk LAF (Local Access Forum) - nlaf@norfolk.gov.uk is added as an additional consultee.	The Applicant updated the draft SoCC to address this comment.	The Applicant added the Norfolk LAF to the appendix under "Local Interest Groups".
Appendix 2	The location of the Norwich City Centre event, Number 47, is not deemed to be the most suitable location for a Scheme of this size. It is suggested that The Forum, Norwich is a more suitable event venue.	The Forum was not available for hire on the relevant dates for when the consultation exhibition would be held. Through its own assessments, the Applicant deemed Number 47 was a suitable alternative venue in central Norwich that had availability.	No amendment required to the SoCC.
South Nor	folk District Council		
Appendix 2	In terms of the 'Local Parish Councils' in Appendix 2, I presume that Cringleford, Hethersett and Keswick are not on the list because the works directly affect those parishes, and therefore they are section 42 parties?	The Applicant did not include these parish councils as they would be consulted as prescribed under section 42 of the PA 2008.	No amendment required to the SoCC.
Appendix 2	It is noted that there were District Council elections on 2 May 2019,	The Applicant updated the draft	The Applicant updated the



therefore a number of the named councillors have now changed.  It may be more useful to just list the Wards and Cabinet roles to be consulted, rather than name the individuals.	SoCC to address this comment.	appendix within the SoCC to reflect revised councillor roles and cabinet positions from website, rather than named individuals.
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- 3.2.39 A copy of the published SoCC is provided in **Annex F** of this Report.
- 3.2.40 The SoCC was made available at locations in the vicinity of the Scheme. The dates and locations are detailed in **Table 3.5** below.

Table 3.5: Availability of the SoCC in the vicinity of the Scheme				
Location:	Dates and times available:			
Hethersett Library, Queen's Road, Hethersett, Norwich NR9 3DB	10am – 4pm, Monday to Saturday			
North Wymondham Community Centre, 44 Lime Tree Avenue, Wymondham NR18 0HH	10am – 1pm and 2pm – 5pm – Monday, Wednesday and Friday 2pm – 7pm, Thursday 10am - 2pm, Saturday			
The Willow Centre, 1-13 Willowcroft Way, Cringleford, Norwich NR4 7JY	9am – 5pm, Monday to Friday			
Norfolk and Norwich Millennium Library, The Forum, Millennium Plain, Norwich NR2 1AW	10am – 7pm, Monday to Friday 9am – 5pm, Saturday			
Norwich City Council, City Hall, St Peters Street, Norwich NR2 1NH	8:45am – 5pm – Monday, Tuesday, Thursday and Friday 1pm - 5pm, Wednesday			
Norfolk County Council, County Hall, Martineau Lane, Norwich NR1 2DH	9am – 5pm, Monday to Friday			



3.2.41 **Table 3.6** below shows the newspapers and dates the section 47 notice for the SoCC was published. The section 47 notice was published at the same time and in the same local publication as the section 48 notice (see **Table 3.9** below for further details).

Table 3.6: SoCC notice publication dates		
Date published Newspapers		
3 June 2019	Eastern Daily Press	
0 June 2019 Eastern Daily Press		

- 3.2.42 The Applicant also made the section 47 notice available on its website for the Scheme (<a href="https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/">https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/</a>). A copy of the section 47 notice is provided in **Annex K** of this Report.
- 3.3 Section 42 (letters and consultation documents)
- 3.3.1 **Annex G** of this Report provides details of the prescribed consultees as set out in Schedule 1 of the Infrastructure Planning (Application: Prescribed Forms and Procedure) Regulations 2009 (the "APFP Regs") and justification for their inclusion or otherwise against the 'circumstances test'.
- 3.3.2 **Figure 4** below identifies the relevant local authorities for the Scheme as defined by section 43 of the PA 2008 according to whether they are a 'A', 'B', 'C' or 'D' local authority.



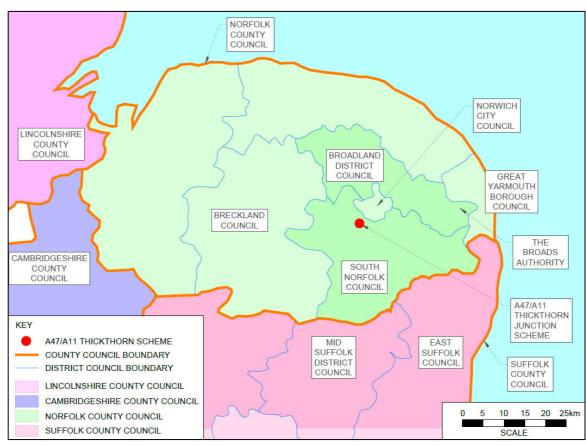


Figure 4: Local authorities identified in relation to the Scheme

3.3.3 **Table 3.7** below identifies how the Applicant applied section 43 of the PA 2008 and whether local authorities fall within the categories of an 'A', 'B', 'C' or 'D' local authority.

Table 3.7: Identification of relevant local authorities		
Name:	A, B, C or D Authority:	Criteria for identification:
Breckland Council	A	Identified as sharing a boundary with a category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)b of the PA 2008.
Broadland District Council	A	Identified as sharing a boundary with a category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)(b) of the PA 2008.
The Broads Authority	A	Identified as sharing a boundary with a category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)(b) of the PA 2008.
Norwich City Council	Α	Identified as sharing a boundary with a



Table 3.7: Identification of relevant local authorities		
Name:	A, B, C or D Authority:	Criteria for identification:
		category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)(b) of the PA 2008.
Great Yarmouth Borough Council	A	Identified as sharing a boundary with a category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)(b) of the PA 2008.
East Suffolk Council	A	Identified as sharing a boundary with a category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)(b) of the PA 2008.
Mid Suffolk District Council	A	Identified as sharing a boundary with a category 'B' host authority (SNC) and is a lower tier district council as defined under section 43(2)(b) of the PA 2008.
South Norfolk Council	В	The land to which the proposed application relates is in SNC (host authority) area, and this authority is a lower tier district council as defined under section 43(1) of the PA 2008.
Norfolk County Council	С	The land to which the proposed application relates to is in NCC (host authority) area and this authority is an upper tier county council as defined under section 43(1) of the PA 2008.
Cambridgeshire County Council	D	Identified as sharing a boundary with a category 'C' host authority (NCC) and is a upper tier county council as defined under section 43(2A)(b) of the PA 2008.
Lincolnshire County Council	D	Identified as sharing a boundary with a category 'C' host authority (NCC) and is a upper tier county council as defined under section 43(2A)(b) of the PA 2008.
Suffolk County Council	D	Identified as sharing a boundary with a category 'C' host authority (NCC) and is a upper tier county council as defined under section 43(2A)(b) of the PA 2008.



- 3.3.4 The methodology for identifying land interests as defined in section 42(1)(d) and section 44 of PA 2008 is described further in the **Statement of Reasons** (TR010037/APP/4.1).
- 3.3.5 A list of land interests parties consulted can be found in the **Book of Reference** (TR010037/APP/4.3).
- 3.3.6 Statutory consultation under section 42 of the PA 2008 with prescribed bodies, local authorities and land interests was carried out between 3 June 2019 and 11 July 2019, allowing a total of 39 days in which to respond.
- 3.3.7 A letter and a consultation document pack on a USB were sent to all section 42 consultees on 28 May 2019 by post. This included:
  - a cover letter
  - a consultation brochure and response form
  - Section 48 notice
  - Preliminary Environmental Information Report (PEIR) accompanied by a nontechnical summary of the PEIR (PEIR NTS)
  - Scheme Assessment Report
  - Scheme boundary plan
  - Side Road Strategy Options Report
  - SoCC
- 3.3.8 Copies of the letters and enclosures sent to section 42 consultees are provided in **Annex H** of this Report.
- 3.3.9 The documents provided on the USB are available to view on the Scheme website: https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/
- 3.4 Section 46 (notifying the Inspectorate)
- 3.4.1 The Applicant notified the Inspectorate on 24 May 2019 of the upcoming statutory consultation. Enclosed with the letter was a USB containing the following information:
  - covering letters for section 42(1)(a), (b) and (c) contacts
  - consultation postcard
  - SoCC
  - Section 47 notice
  - Section 48 notice
  - consultation brochure and response form
  - Scheme boundary plan
  - PEIR and PEIR NTS
  - Scheme Assessment Report
  - 2017 options consultation report



3.4.2 A copy of the section 46 letter sent to the Inspectorate is provided in **Annex I** of this Report.

# 3.5 Section 47 (local community consultation)

- 3.5.1 As part of the statutory consultation a summary postcard was distributed on 28 May 2019 to 5,269 contacts including local residents, businesses and special interest groups within the area shown on **Figure 5** below. This included details about the consultation, events, how to find more information about the Scheme and how to provide feedback to the Applicant. A copy of the postcard can be found in **Annex J** of this Report.
- 3.5.2 The consultation zone shown in **Figure 5** was developed to include the areas that would be directly affected by the Scheme, and the larger settlements of Hethersett and Cringleford in the vicinity of the Scheme. The Applicant deemed this approach appropriate for the size of this Scheme and its anticipated affects. This zone area was provided to local authorities in the draft SoCCs for consultation, and feedback about the area was taken on board where the Applicant thought appropriate. The feedback received to the consultations on the draft SoCC and the Applicant's regard to it is set out in **Tables 3.1** to **3.4** of this Report.

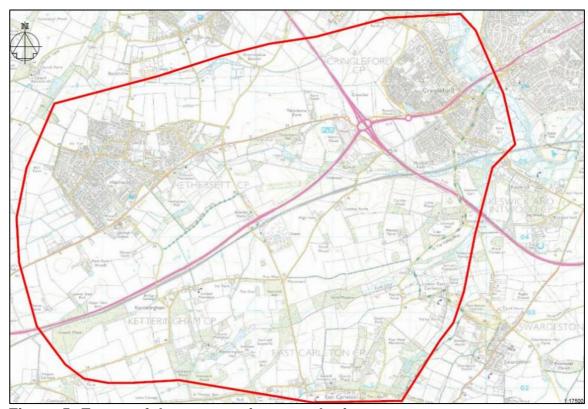


Figure 5: Extent of the community consultation zone

3.5.3 The section 47 consultation was carried out at the same time as the section 42 consultation between 3 June 2019 and 11 July 2019, thereby allowing a total of 39 days to respond.



3.5.4 A number of consultation events within the local community were advertised and held during the advertised statutory consultation period. The details of these events are set out in **Table 3.8** below.

Table 3.8: Public consultation events undertaken within the local community		
Date	Location	
	Hethersett Village Hall	
Monday 10 June 2019	Back Lane	
	Hethersett	
1pm to 8pm	Norwich	
	NR9 3JJ	
	Ketteringham Village Hall	
Thursday 13 June 2019	High Street	
	Ketteringham	
1pm to 8pm	Wymondham	
	NR18 9RU	
	The Willow Centre	
Friday 14 June 2019	1-13 Willowcroft Way	
	Cringleford	
1pm to 8pm	Norwich	
	NR4 7JJ	
Coturdoy 45 June 2010	Number 47	
Saturday 15 June 2019	47 Giles Street	
11 om to Enm	Norwich	
11am to 5pm	NR2 1JR	

- 3.5.5 The following consultation materials were provided at the events:
  - the consultation brochure
  - the consultation response form
  - the PEIR
  - PEIR NTS
  - information panels and plans
  - the SoCC
  - Scheme boundary plan
  - a visual fly-through of the Scheme (available at events and on the Applicant's Scheme website: <a href="https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/">https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/</a>)
  - Scheme Assessment Report
  - Sideroad Strategy Options Report
- 3.5.6 Copies of the materials created for the consultation, including images of the visual fly-through of the Scheme, are provided in **Annex J** of this Report. The published SoCC is in **Annex F** of this Report.



- 3.5.7 The PEIR, PEIR NTS, Scheme Assessment Report and Sideroad Strategy Options Report are available to view online on the Scheme webpage: https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/
- 3.5.8 To assist consultees who were unable to attend the consultation events, all consultation material was available on the Scheme webpage: <a href="https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/">https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/</a>. This also included the response form which could be completed online.
- 3.5.9 Copies of the consultation materials were available to view at local places from 31 May 2019. These venues are listed in **Table 3.5** and images of these materials in place in venues are provided in **Annex J**. The materials were:
  - consultation brochure
  - consultation response form
  - Scheme boundary plan
  - SoCC
  - 2017 consultation report
  - PEIR
  - PEIR NTS
  - Section 47 notice
  - Section 48 notice
  - 2017 options consultation report
  - Scheme Assessment Report
  - Sideroad Strategy Options Report
  - information display board
- 3.5.10 **Table 3.9** sets out the commitments made by the Applicant in the SoCC and how it complied with those commitments in carrying out the statutory consultation.

Table 3.9: SoCC compliance table		
Commitment within the SoCC:	Accordance with commitment:	
SoCC paragraph 4.1.9 Develop a consultation brochure with details of public events.	A consultation brochure was developed, providing an overview of the Scheme, the Applicant's latest plan and how people could have their say and meet the project team at events. This was made available online, at consultation events, on a USB issued to stakeholders and at information points accessible to the public. A copy of the brochure is provided in <b>Annex J</b> of this Report.	



Table 3.9: SoCC compliance table		
Commitment within the SoCC:	Accordance with commitment:	
SoCC paragraph 4.1.9 Develop a consultation response form.	A consultation response form was developed to guide people in submitting their feedback to the Applicant. This was made available online, at consultation events, on a USB issued to stakeholders and at information points accessible to the public. A copy of the response form is provided in <b>Annex J</b> of this Report.	
SoCC paragraphs 4.1.9 and 4.1.10 Place notices in key business locations within Norwich and the surrounding area.	Key business locations within Norwich and the surrounding area were sent a consultation postcard notifying them of the statutory consultation.	
The following is an example of key business groups/associations identified as part of the Scheme consultation:  New Anglia LEP  A47 Alliance  Norwich Research Park  RAC Foundation  Norfolk Chamber of Commerce	The postcard also set out how they could view the consultation materials, including the section 47 and 48 notices, and detailed how to provide feedback to the Applicant. The example business locations identified in paragraph 4.1.10 of the published SoCC were included in the list of business locations contacted on 28 May 2019 ahead of the statutory consultation.  The list of identified business locations contacted is provided in Appendix 2 of the	
	published SoCC, available in <b>Annex F</b> of this Report.  A copy of the postcard sent to key business locations is provided in <b>Annex J</b> of this Report.	
	In addition, the Applicant displayed the section 48 notice at the public information points and consultation event venues.	
SoCC Table 4.1 – Public consultation event Hold centralised public consultation events to provide the opportunity to	As committed in the SoCC, public consultation events were held in line with that set out in <b>Table 3.8</b> of this Report:	
view the Scheme's proposals, talk to the Applicant and provide feedback. The locations were Hethersett Village Hall, Ketteringham Village Hall, The	Event locations and times were included in the section 47 notice published in the <i>Eastern Daily Press</i> on 3 June 2019 and 10 June 2019. They were also listed on the Applicant's	



Table 3.9: SoCC compliance table	
Commitment within the SoCC:	Accordance with commitment:
Willow Centre, and Number 47. As set out in <b>Table 4.1</b> in the SoCC provided in <b>Annex F</b> .  The public will be informed of the events through channels including publicity notices in the local press, the Scheme website and directly contacted by post for those living in the consultation zone show in <b>Figure 7</b> .	Scheme's website (https://highwaysengland.co.uk/our- work/east/a47-thickthorn-junction/) and included in the consultation postcard distributed to homes and businesses in the vicinity of the Scheme.  A copy of the section 47 notice and the consultation postcard are provided in Annex J of this Report.
SoCC Table 4.1 – Scheme website Provide a summary of the Scheme, the SoCC, copies of supporting project documents and a consultation response form on a dedicated Scheme website.	The Applicant's Scheme website (https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/) was updated with new details about the Scheme, the consultation and a library of downloadable consultation documents. An online response form and the digital flyover videos were also available on the website.
SoCC Table 4.1 – Scheme summary information Deliver a Scheme summary with details of the public consultation events to homes and businesses in the consultation zone.	A summary postcard was issued on 28 May 2019 to local residents and businesses in the consultation zone, setting out the consultation dates and inviting them to consultation events. A copy of the summary postcard is provided in <b>Annex J</b> of this Report.
SoCC Table 4.1 – Scheme updates Send Scheme updates to residents, community groups, road users, people with an interest in land, local authorities, parish councils and other parties when appropriate. The Scheme update will also be available on the Scheme website or electronically upon request.	The Applicant published and issued a Scheme update on progress following the statutory consultation.  This was issued by post to stakeholders, including prescribed consultees, local authorities and people with an interest in land. It was also issued to additional stakeholders the Applicant identified who have an interest in the Scheme.  Additionally, the Scheme update was delivered to homes businesses in the consultation zone shown in <b>Figure 5</b> . A copy of this update is available in <b>Annex L</b> .

The Scheme update was also made available



Table 3.9: SoCC compliance table		
Commitment within the SoCC:	Accordance with commitment:	
	to view and download from the Scheme website (https://highwaysengland.co.uk/ourwork/east/a47-thickthorn-junction/).	
SoCC Table 4.1 – Consultation feedback Provide consultation feedback channels so people and organisations can send their comments.	<ul> <li>Consultees were invited to provide feedback:         <ul> <li>by completing an online version of the response form on the Scheme website:</li></ul></li></ul>	
SoCC Table 4.1 – Media The consultation will be advertised in the local Eastern Daily Press. Other press adverts will appear at the launch of the consultation and further press publicity will appear ahead of the public consultation events. The adverts will be in the form of a SoCC notice informing the public about community consultation and a publicity notice, highlighting the consultation events and other arrangements.	The Applicant published the section 47 and section 48 notice in the <i>Eastern Daily Press</i> , as noted in <b>Table 3.6</b> and <b>Table 3.11</b> of this Report.  The Applicant issued a press release to local media about the consultation and the proposals for the Scheme on 3 June 2019. This was to ensure other publicity would appear, in addition to the section 47 notice being published in the <i>Eastern Daily Press</i> . Media outlets such as <i>Eastern Daily Press</i> and <i>Norwich Evening News</i> published news about the consultation as a result of receiving the press release.  In addition, relevant media were invited to a media event held on 4 June 2019 at The Forum in Norwich.  Parish councils were contacted on 8 May 2019, and those advising they were content to host advertisements were sent the section 47 notice to display on 30 May 2019. The parish councils contacted were:  • Hethersett Parish Council	



Table 3.9: SoCC compliance table	
Commitment within the SoCC:	Accordance with commitment:
	<ul> <li>East Carleton &amp; Ketteringham Parish Council</li> <li>Keswick and Intwood Parish Council</li> <li>Cringleford Parish Council</li> </ul>
SoCC Table 4.1 – Media Press releases will be issued detailing the consultation and how the community and road users can participate.	The Applicant issued a press release to local media about the consultation and the proposals for the Scheme on 3 June 2019.  In addition, relevant media were invited to a media event held on 4 June 2019, at The Forum, Norwich.
SoCC Table 4.1 – Media Advertisements will also be sent to local parish councils to enable publication in local magazines and/or newsletters/e-shots.	Parish councils were contacted on 8 May 2019, and those confirming advertisements would be displayed were sent the section 47 to use on 30 2019 May. The parish councils contacted were:  • Hethersett Parish Council • East Carleton & Ketteringham Parish Council • Keswick and Intwood Parish Council • Cringleford Parish Council
SoCC Table 4.1 – Social media The consultation will be advertised on Twitter: @HighwaysEAST	The Applicant published information about the consultation on the @HighwaysEAST Twitter account (https://twitter.com/@HighwaysEAST) and HighwaysEAST Facebook page (https://www.facebook.com/HighwaysEAST/).



Table 3.9: SoCC compliance table		
Commitment within the SoCC:	Accordance with commitment:	
SoCC paragraph 5.1.1 and SoCC Appendix 3  The information made available at the public information points will be available to view, free of charge, during the consultation at the locations listed in Table 5.1 of the SoCC provided in Annex F.  Free copies of the consultation brochure and response forms will be available to take away at these venues.	The information made available at the public information points was available to view and take away, free of charge, during the consultation at those locations set out in <b>Table 3.5</b> of this Report:  The following documents were made available at each location:  • consultation brochure • consultation response form • Scheme boundary plan • SoCC • 2017 consultation report • PEIR • PEIR NTS • Section 47 notice • Section 48 notice • 2017 options consultation report • Scheme Assessment Report • Sideroad Strategy Options Report	
SoCC paragraph 5.1.2 Free copies of the consultation documents can be provided on a memory stick on request and hard copies can also be provided on request.	A photograph of the USB and its file contents distributed at the statutory consultation is provided in <b>Annex J</b> of this Report. Every USB contained:  • the consultation brochure  • the consultation response form  • a copy of the PEIR and PEIR NTS  • associated plans/drawings/reports	
SoCC paragraph 6.1.2 The Applicant will collect and take account of all responses to the consultation in the process of compiling the DCO application submission to the Inspectorate	The Applicant has recorded and analysed the feedback submitted during the statutory stage of consultation.  Chapter 4, supported by Annex M, of this Report summarises the responses received, and explains how the Applicant has had regard to them.	



Table 3.9: SoCC compliance table		
Commitment within the SoCC:	Accordance with commitment:	
SoCC paragraph 7.1.2 An additional set of stakeholders who may also be impacted by the Scheme or who tend to have a wider reach within the local community should also be informed about this consultation and given an opportunity to participate. These stakeholders are at Appendix 2 of the SoCC provided in Annex F.	The Applicant contacted these stakeholders as part of its activity to engage the community under section 47 of the PA 2008. Section 47 consultees received letters notifying them about the consultation, enclosing a copy of the section 48 notice and a USB containing the consultation documents. Appendix 2 in the published SoCC provided in <b>Annex F</b> of this Report includes the list of stakeholders contacted as part of this approach.	

# 3.6 Section 48 (newspaper notices)

- 3.6.1 Section 48 of the PA 2008 requires the Applicant to publicise the proposed application in the prescribed manner in national and regional newspapers as set out in Regulation 4 of the APFP Regs.
- 3.6.2 **Table 3.10** lists the newspapers, including national, local and the London Gazette, used to publicise the proposed application.

Table 3.10: Section 48 newspaper notices published			
Name:	Week 1:	Week 2 (local only):	
National newspaper			
The London Gazette	3 June 2019	N/A	
The Guardian	5 June 2019	N/A	
Local newspaper			
Eastern Daily Press	3 June 2019	10 June 2019	

3.6.3 Copies of the newspaper notices noted in **Table 3.10** are provided in **Annex K** of this Report.

### 3.7 Targeted statutory consultation, 3 August 2020 to 3 September 2020

- 3.7.1 Following the statutory consultation held between 3 June 2019 and 11 July 2019, the Applicant identified 40 category 1 and 2 land interests and 11 prescribed consultees who had not been previously consulted.
- 3.7.2 The Applicant undertook a targeted statutory consultation between 3 August 2020 and 3 September 2020 allowing a total of 32 days for responses to be received.



- 3.7.3 The Applicant issued a consultation letter on 31 July 2020. The letter provided an overview of the Scheme, the purpose of the consultation including the response deadline of 3 September 2020, and details about further information and documents available on the Scheme's website. Copies of the letters are provided at **Annex L** of this Report.
- 3.7.4 Each letter also enclosed the following (which can be found in **Annex J** of this Report):
  - Section 48 notice
  - Statutory consultation brochure
  - Statutory consultation response form
  - Scheme update leaflet (see Annex L of this Report)
- 3.7.5 The consultation pack to category 1 and 2 land interest also included a land plan, setting out how each land interest would be affected by the Scheme.
- 3.7.6 Further details on how the Applicant had regard to the response received to this targeted consultation can be found in **Annex M** of this Report.
- 3.8 Targeted statutory consultation, 27 February 2021 to 26 March 2021
- 3.8.1 In early 2021, the Applicant identified an additional category 3 land interest and 12 additional category 1 and 2 land interests who needed to be consulted as a result of refinements to the Scheme's design.
- 3.8.2 The Applicant undertook a targeted statutory consultation with these land interests between 27 February 2021 and 26 March 2021, providing 28 days for responses to be received.
- 3.8.3 The Applicant issued consultation letters on 25 February 2021 making specific reference to each consultees land interest. A number of letter variations were therefore issued and copies of these are provided at **Annex L** of this Report.
- 3.8.4 The letters provided an overview of the Scheme, the purpose of the consultation including the response deadline of 26 March 2021, and details about further information and documents, including the section 48 notice, available on the Scheme's website. Each letter also included a Scheme plan showing how each recipient's interests would be affected.
- 3.8.5 On 3 March 2021 the Applicant issued a follow-up correction letter to all 13 land interests consulted as it was identified that the Scheme website link provided in the letter sent on 25 February 2021 was not working. This provided a correct website link and also enclosed hard copies of the statutory consultation brochure and 2020 Scheme update leaflet (see **Annex L** of this Report). A copy of this correction letter is provided in **Annex L** of this Report.
- 3.8.6 The Applicant received no feedback in response to this targeted statutory consultation.



# 3.9 Ongoing engagement following the statutory consultation

- 3.9.1 Following the statutory consultation and in addition to the Scheme update and targeted consultations, the Applicant continued engagement with stakeholders to keep them updated about the Scheme and to discuss technical elements such as landscaping, drainage, road layouts and proposed changes to speed limits. This took the form of regular scheduled meetings and conference calls. This activity also helped support the development of draft SoCGs proposed with key stakeholders. The draft SoCGs will be submitted as part of the Examination process.
- 3.9.2 Summaries of these engagements are provided in **Annex N** of this Report.
- 3.9.3 The Applicant continued to respond to general questions sent to the Scheme's email address (A47A11ThickthornJunctionRIS@highwaysengland.co.uk and info@highwaysengland.co.uk) and to enquiries to its phoneline (



#### 4 RESPONSES TO CONSULTATION

#### 4.1 Overview

- 4.1.1 This chapter sets out the high-level analysis of responses received to the statutory consultation and the targeted statutory consultation undertaken in August 2020 and September 2020. The Applicant received no feedback to the targeted statutory consultation it undertook in February 2021 and March 2021. This chapter also sets out how the Applicant has had regard to the responses received in developing the proposals, in accordance with section 49 of the PA 2008.
- 4.1.2 As part of the statutory consultation a response form was enclosed with the consultation brochure (also available online at the Applicant's Scheme website: <a href="https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/">https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/</a>). The response form was used to seek views from section 42, section 47 and section 48 consultees on the proposals. Further information about the statutory consultation can be found in **Chapter 3** of this Report.

# **Analysis of Responses**

- 4.1.3 A total number of 199 response forms and 38 letters/emails were received in response to the statutory consultation.
- 4.1.4 The response form consisted of nine questions relating to different aspects of the proposals. Questions asked people to respond in a number of ways, including selecting an option from a table for providing comments in a text box. Many questions were split into two parts. The analysis below explains each question's format. The response form also requested the first four digits of the consultee's postcode, to demonstrate the local community had been fully consulted.
- 4.1.5 The main themes arising from the statutory consultation are listed below:
  - concerns about the perceived detrimental impact of the Scheme on the local community and environment due to the increase in noise and air pollution during construction and operation
  - concerns about an increase in congestion and traffic as a result of the Scheme
  - concerns over the loss of, or change in, accessibility for WCH and vulnerable users
  - concerns over the effect the Scheme would have on local businesses and local properties and residents
  - concerns over the effectiveness of mitigation measures and calling for further clarity on these
  - general concerns over the design and safety implications of the Scheme



- a desire for alternative schemes, including the addition of traffic controls, lights and additional signage at specific locations
- a suggestion to use the Station Lane route instead of the proposed Cantley Lane link road due to the perceived environmental, community and cost benefits
- support for the Scheme and the benefits it would bring for WCH and vulnerable users.
- 4.1.6 The following section sets out the questions within the response form and the responses received.
- 4.1.7 As consultation response form questions 1 to 5 ask for personal details about the consultee providing the feedback, information about responses received to these questions has not been included in this Report. Analysis of responses set out below therefore begins at question 6. The Applicant has also not provided an analysis of questions 13 to 15, as they were included in the response form to help the Applicant improve the way it carries out its consultations.

# Question 6: Please provide any comments/suggestions you have regarding the proposed footbridge.

4.1.8 Question 6 was an open-ended question which requested comments and/or suggestions in relation to the proposed footbridge at Cantley Lane. Question 6 received 117 responses and **Table 4.1** below summarises the main themes of those responses.

Table 4.1 Breakdown of main themes arising in question 6	
Themes	Summary of issues raised
Design and safety	<ul> <li>Concerns about the perceived isolated location of the proposed footbridge.</li> <li>Concerns that users would all have to use the same footpath.</li> <li>Concern over continuity of access to the footbridge and suggestion that it would be best if the new footbridge is built before the old bridge is demolished.</li> <li>Concern that perceived lack of improvements to the existing WCH provision at the Thickthorn junction represents a missed opportunity to build on the recent investment in the area.</li> <li>Concerns that the proposed footbridge is in an isolated and unlit area and suggesting the addition of lighting to improve the safety of users. Included concerns about anti-social behaviour in the</li> </ul>



Table 4.1 Breakdown of main themes arising in question 6	
Themes	Summary of issues raised
	<ul> <li>Concerns about the distance of the new footbridge from the old footbridge and the effects of this increased journey time on users.</li> <li>Concerns about the timing of the footbridge in relation to other developments.</li> <li>Support for safety benefits, particularly for cyclists, horse riders and wheelchair users.</li> <li>Concerns about journey times and access to main local services.</li> <li>Horse rider access safety along Cantley Lane South to reach the footbridge.</li> <li>Impact on the planned recreational area near Colney Lane.</li> <li>Concern about the cost of construction and value for money and suggestions that it has been over engineered to allow for horses.</li> </ul>
Suggestions for footbridge	<ul> <li>There should be a footpath for those living in Cantley Lane South allowing them to safely access the proposed footbridge.</li> <li>Suggestion of the use of easily maintainable vegetation around the footbridge as the vegetation on the current footbridge is overgrown.</li> <li>Suggestion that it would be more convenient for users to have a new footbridge placed in a different location,</li> <li>Suggestions that the proposed footbridge should be as cycling friendly as possible, unlike the existing stepped footbridge.</li> <li>Include making the footbridge an underpass and constructing a road bridge instead to avoid sacrificing land and trees and the creation of black spots and increased traffic on the B1172.</li> <li>Improvements to safety including, handrails, lighting, CCTV coverage, high sided fencing for horses and a shelter to prevent items being dropped from the footbridge onto the road.</li> </ul>

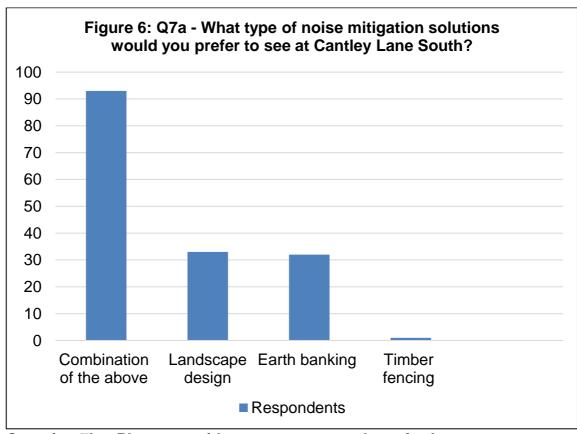


Table 4.1 Breakdown of main themes arising in question 6	
Themes	Summary of issues raised

4.1.9 Further details on how the Applicant has had regard to the responses received to Question 6 can be found in **Annex M** of this Report.

Question 7a: What type of noise mitigation solutions would you prefer to see at Cantley Lane South?

- 4.1.10 Question 7 is a two-part question. Question 7a was a closed question with options requesting respondents to confirm what type of noise mitigations solution were preferred at Cantley Lane South. Question 7b was an open-ended question which requested further comments to support the response given to question 7a.
- 4.1.11 As can be seen below in **Figure 6**, 93 respondents chose a combination of landscape design, earth banking and timber fencing. 33 respondents preferred landscape design only whilst 32 respondents preferred the earth banking proposal only. Only one respondent preferred the timber fencing proposal.



Question 7b – Please provide your reasons and any further comments you may have regarding the proposed noise mitigation solution(s):

Question 7b received 97 responses. **Table 4.2** below summarises the main themes received to Question 7b.



Table 4.2 Breakdown of main themes arising in question 7b	
Themes	Summary of issues raised
Noise mitigation solutions	<ul> <li>Concerns over the effect of noise associated with construction and operation, and the effectiveness of noise mitigation solutions given the proximity of the road to properties, particularly at Cantley Lane South.</li> <li>Support for a combination of noise mitigation solutions, with timber fencing the least preferred.</li> </ul>
Design and safety	Preference for landscaping design over hard structure because it would reduce injuries to road users in case of off-road collisions.
Environment	<ul> <li>Concern over the proximity of the proposed carriageway traffic from the A47 southbound to the A11 to residences.</li> <li>Concern that new trees will take a significant time to grow and serve as an effective noise barrier. Also, concern that in winter the trees would lose their leaves so would be less effective in protecting from noise.</li> <li>Some described earth banking as the most effective option to reduce noise and said it has the most pleasing visual results. Consideration that this option may also have a longer lifespan and provide habitat for wildlife.</li> <li>Landscape design could mitigate multiple issues, such as minimising impacts on wildlife in long term, providing diversified vegetation that can be aesthetically pleasing and trees to capture pollution generated by traffic.</li> <li>Support for the combination of earth banking and landscape design as it may be the most effective in protecting from noise.</li> <li>Those who support the combination of the three solutions consider that it balances the advantages of each of the options and offers visual benefits.</li> </ul>



Table 4.2 Breakdown of main themes arising in question 7b	
Themes	Summary of issues raised
	<ul> <li>Those who responded in support for the combination of landscape design and timber fencing explained that the fencing would provide additional noise mitigation to enhance landscaping during the winter season and especially until plants are sufficiently mature.</li> <li>Concern that the removal of the established tree line on Cantley Lane South will have significant impact on noise and air pollution.</li> <li>Concern the increase in speed of traffic on the new slip road will affect noise levels.</li> <li>Concern earth banking would be ineffective for residents in the proximity of the road.</li> <li>Concern the timber fencing would be ugly, limited in lifespan, requires maintenance and damaged by high winds.</li> </ul>
Suggestions	<ul> <li>Suggest planting and baffling to reduce noise and air pollution in addition to the best possible landscaping.</li> <li>Only slow and low growing species of trees and shrubs should be planted beneath existing overhead electricity lines. This is to reduce risks of compromising statutory safety clearances.</li> <li>Decisions on noise mitigation solutions should be supported by good quality evidence, particularly around adverse impact on health and quality of life.</li> <li>Findings on effects of noise on health should be provided to relevant stakeholders.</li> <li>Explanation should be included in the Consultation Report on how stakeholder responses have influenced the development of the proposal, including any mitigation measures.</li> <li>Use of low noise tarmac and avoid concrete surfaces.</li> <li>Appropriate noise mitigation needs to be implemented to protect the 350 homes in development to the north of the A47, the</li> </ul>



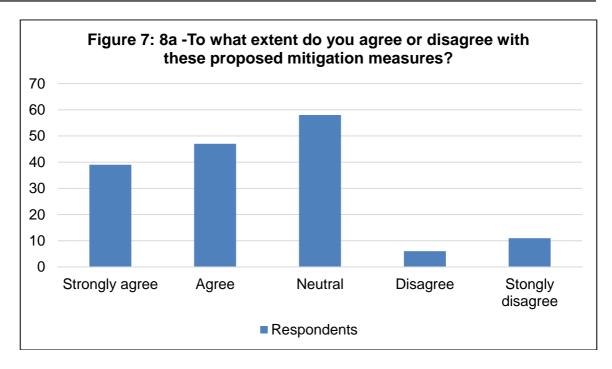
Table 4.2 Breakdown of main themes arising in question 7b	
Themes	Summary of issues raised
	<ul> <li>existing homes within Cringleford, on Cantley Lane and the surrounding area.</li> <li>Monitor noise levels during construction along with temporary screening, prior to a permanent solution.</li> <li>Prioritise the environment and use solutions that offer benefits to wildlife and vegetation and that blend with the countryside.</li> <li>Reduction of traffic speed to 50mph.</li> <li>Monitor the performance of the mitigation s solutions and replace or remove these if they underperform.</li> </ul>

4.1.12 Further details of how the Applicant had regard to the responses received to Question 7b can be found at **Annex M** of this Report.

Question 8a: To what extent do you agree or disagree with these proposed mitigation measures?

- 4.1.13 Question 8 is a two-part question. Question 8a was a closed question with options provided for respondents to confirm to what extent they agreed or disagreed with the proposed mitigation measures. Question 8b was an open-ended question which asked those who responded to Question 8a to provide further comments.
- 4.1.14 Question 8a received 161 responses as shown by **Figure 7**. 86 strongly agreed or agreed with the proposed mitigation measures. 58 said they were neutral and 17 disagreed or strongly disagreed with the proposed measures.





Question 8b – Please provide your reason and any further comments you may have regarding the proposed mitigation solution(s).

4.1.15 A total of 64 responses were received to Question 8b. **Table 4.3** summarises the main themes of the responses received to Question 8b.

Table 4.3 Breakdown of main themes arising in question 8b	
Themes	Summary of issues raised
Proposed mitigation measures	Concern from some about biodiversity or level of mitigation proposed. Concerns about the effectiveness of the measures, as they believe that they will not compensate the negative impact on fauna and flora.
Biodiversity	<ul> <li>Concern about limited ability to extend existing habitats or create new ones within the footprint of the DCO boundary.</li> <li>Importance of protecting veteran trees, limiting landscape and visual impacts and protecting heritage assets.</li> <li>Protection of wildlife and habitats.</li> <li>Must be exceptional reasons for the loss of trees and a suitable compensation strategy should be in place for the development to proceed.</li> <li>Use the link road to the B1172 as an alternative to avoid removing veteran trees.</li> </ul>



Table 4.3 Breakdown of main themes arising in question 8b	
Themes	Summary of issues raised
	<ul> <li>Concern that measures to protect bats, such as bat bridges, are historically unsuccessful.</li> <li>Concern that animals may not want to use replacement habitats, and they will not be established before the existing habitat is destroyed.</li> <li>Concern there are no adequate replacements for the loss of mature trees or hedgerows.</li> <li>Concern it may be necessary to remove the trees and shrubs planted to protect barn owls.</li> <li>Criticism of the level of information provided about the mitigation measures, describing it as vague or unclear.</li> <li>Concern that the mitigation measures may not be implemented effectively and therefore will not work.</li> </ul>
Suggestions	<ul> <li>Suggestion that if veteran trees must be removed, they should be taken to shared greenspace so that they can decompose naturally and provide valuable deadwood habitat.</li> <li>Suggestion of follow up studies to monitor the effectiveness of the measures and identify and address unexpected problems.</li> <li>Suggestion of mitigation to reduce impact on sites very close to the Scheme.</li> <li>Suggestion to enhance planting of trees and shrubs.</li> <li>Suggestion to preserve current habitat as much as possible.</li> </ul>

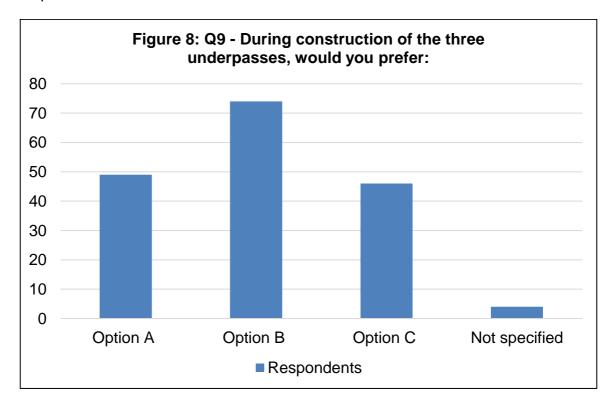
4.1.16 Further details of how the Applicant had regard to the responses received to Question 8b can be found at **Annex M** of this Report.

# Question 9: During construction of the three underpasses, would you prefer:

4.1.17 Question 9 was a closed question that asked respondents to choose between three options:



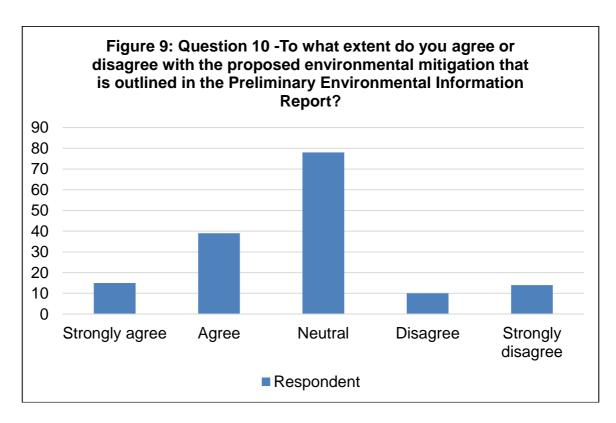
- **Option A:** Temporary traffic management (roadworks) of 18 to 24 months on the A47 and A11 with a series of diversions as construction progresses.
- **Option B:** Partial closure of the A47/A11 carriageways (in one direction at a time) for example, A47 eastbound closure whilst the A47 westbound remains open and similar for the A11, to allow construction in a shorter timeframe than option A.
- **Option C:** Full closures of both carriageways of the A47 and A11 (not simultaneously) to allow construction in a shorter timeframe than option B.
- 4.1.18 A total number of 173 responses were received to Question 9 as shown by **Figure 8**, with 49 favouring Option A, 74 favouring Option B and 46 favouring Option C. In addition, where respondents gave a response against Q9 which couldn't be clearly interpreted, these were marked as 'not specified'. Any comments made as part of the non-specified responses have been considered in **Annex M** of this Report.



Question 10: To what extent do you agree or disagree with the proposed environmental mitigation that is outlined in the Preliminary Environmental Information Report?

4.1.19 Question 10 was a closed question providing options for respondents to confirm what extent they agreed or disagreed with the proposed environmental mitigation the PEIR (available Scheme website: set out in on the https://highwaysengland.co.uk/our-work/east/a47-thickthorn-junction/). Of the total number of 156 responses, 15 strongly agreed, 39 agreed, 78 were neutral, 10 disagreed and 14 strongly disagreed.





Question 11: Please provide your reason and any further comments you may have regarding the Preliminary Environmental Information Report.

4.1.20 Question 11 was an open-ended question which asked respondents who provided a response to question 10 to provide further detail. A total of 48 responses were received. **Table 4.4** below sets out the main themes for the responses received to Question 11.

Table 4.4 Breakdown of main themes arising in question 11	
Themes	Summary of issues raised
General support or opposition comments	<ul> <li>Positive comments that the PEIR reflects the discussions between Historic England and the Applicant and for its accuracy in detailing the direct impact of the Scheme on the Scheduled Monument 'Two tumuli in Big Wood'.</li> <li>General support for the PEIR with comments saying it covers all relevant issues.</li> <li>Concern by some over the lack of available information about heritage assets at the current stage of the Scheme, flooding, air quality monitoring and impact on veteran trees.</li> </ul>
	General concerns about the proposed



Table 4.4 Breakdown of main themes arising in question 11	
Themes	Summary of issues raised
	<ul> <li>Cantley Lane link road.</li> <li>Comments that if the existing Station Lane route is used instead of the proposals for the new Cantley Lane link road then the environmental impact would be reduced, and less impact would need to be mitigated.</li> </ul>
Biodiversity	<ul> <li>Support for the surveys of protected species detailed in the PEIR, the identification of relevant protected sites and the agreement that additional surveys are needed for bats, badgers, otters, water voles and polecats.</li> <li>Concerns about the clarity of information on some figures, for example the depiction of Bronze Age barrows.</li> <li>Need for measures to mitigate the impact of the Scheme on protected species and local landscape character areas and concern about the loss of valuable land.</li> <li>Concerns about the omission of a full geophysical survey report, survey recommendations for plant and animal species, desk-based archaeological assessment and survey recommendations for flora and additional surveys for aquatic and terrestrial invertebrates and over wintering birds.</li> </ul>
Flood and drainage	<ul> <li>Concerns about the high risk of flooding in the proposed site.</li> <li>Concern that the PEIR contains little information about the mitigation of pollutants in Cantley stream. Comments that it also doesn't address the loss of riparian habitat in Cantley stream.</li> <li>The use of Sustainable Drainage Systems to manage surface water run-off as part of the surface water strategy was welcomed.</li> <li>Comments that the PEIR should have included reference to the existing water and waste recycling infrastructure and sewer flooding.</li> </ul>



Themes	Summary of issues raised
	whether a potable water supply and connection to the public sewer network are required.
Noise and air pollution	<ul> <li>Support expressed towards the deskbased assessment of noise which will be generated by construction, as well as the consideration of acoustic barriers and lownoise road surfaces.</li> <li>Criticism that the methods used to measure ambient noise at the site of the Scheme and request that further noise surveys are carried out.</li> <li>Comments that the PEIR should also include detailed information about electric and magnetic field emissions, the Environmental Management Plan (EMP) (TR010037APP/7.4), impacts of the Scheme on vulnerable or disadvantaged populations, and data for air quality assessments.</li> <li>Concern that the information in the PEIR about air quality is misleading.</li> </ul>
Suggestions	<ul> <li>Anglian Water request that their recommended protective provisions are included as part of the draft DCO (TR010037/APP/3.1) in order to safeguard the water supply and sewerage provisions that they maintain.</li> </ul>
	The ES (TR010037/APP/6.1) should include further detail including more information about ground investigations, a flood risk assessment, updated guidance on climate change projections; further detail about habitat loss, a full list of local groundwater abstractions and a robust assessment demonstrating that sustainable drainage system design prevents hazardous substances entering the ground and surface water.
	<ul> <li>A request that a thorough study of the proposal's impact on their heritage assets is drawn up alongside specific details of how the impacts will be mitigated.</li> <li>Further information is needed to identify</li> </ul>



Table 4.4 Breakdown of main themes arising in question 11	
Themes	Summary of issues raised
	<ul> <li>the impacts of climate change on the Scheme.</li> <li>The ES (TR010037/APP/6.1) should set out how the Applicant will increase biodiversity in line with its own commitments.</li> <li>Suggestion to use advanced planting to limit the visual impact of construction.</li> <li>Suggestion to assess bat activity through use of static bat detectors and detector dogs.</li> <li>Consider trial trenching to form a detailed picture of the impact of the Scheme on the historic environment.</li> <li>Consider biodiversity net gain at this stage to maximise opportunities.</li> <li>Scope for further assessments including monitoring after the completion of the Scheme, assessing cumulative impacts of other schemes in the local area, consideration of the importance of green and open spaces and consideration of the impact of road closures and traffic restrictions during construction.</li> <li>Consider the impact of the rail bridge widening and Cantley stream re-alignment on the Meadow Farm Meadow County Wildlife Sites.</li> <li>Suggestions about how habitat creation can be incorporated into the design, such as in the attenuation pond.</li> </ul>

4.1.21 Further details of how the Applicant had regard to the responses received to Question 11 can be found at **Annex M** of this Report.

Question 12: Please provide any other comments you may have in relation to this Scheme.

4.1.22 Question 12 was an open-ended question which requested any further comments in relation to the Scheme. Question 12 received a total number of 176 responses. **Table 4.5** below sets out the main themes received to Question 12.



Table 4.5 Breakdown of main themes arising in question 12		
Themes	Summary of issues raised	
Design and safety	Opposition to the proposed link road from Cantley Lane South to the B1172 with comments saying it would have a significant detrimental impact on flora and fauna and a negative visual impact on the lane due to the introduction of a bridge across the A11.	
	<ul> <li>Concern about the perceived increase in traffic at Cantley Lane South as a result of the Scheme.</li> </ul>	
	<ul> <li>Further concerns about the Cantley Lane link road including difficulty of accessing the B1172 from the new road, safety concerns and impact on local residents.</li> </ul>	
	Support for the Cantley Lane link road because they feel it will reduce 'rat running'.	
	<ul> <li>Comments about the cost-effectiveness of the proposed link road to Hethersett as traffic from Station Road already uses alternative routes to Cantley Lane South to access the A11.</li> </ul>	
	<ul> <li>Assurances are needed that the Scheme has been designed to create the capacity to service the committed larger park and ride site.</li> </ul>	
	<ul> <li>Concerns over the loss of or change in accessibility for WCH.</li> </ul>	
	<ul> <li>Lack of improvements to the existing WCH provision at the Thickthorn junction a missed opportunity.</li> </ul>	
	<ul> <li>Concern about an increase in congestion and the ability to safely turn right on to the B1172.</li> </ul>	
	Criticism of the traffic lights at the Option A (Cantley Lane South) junction with the B1172, as they believe it does not take into consideration the new homes being	
	<ul> <li>built in Wymondham and Attleborough.</li> <li>Support the proposal for the new slip road linking the A11 and A47 without further qualifications.</li> </ul>	
	<ul> <li>Support for the proposed traffic lights at Station Lane and Colney Lane with B1172 for its perceived safety benefits.</li> </ul>	



Table 4.5 Breakdown of main themes arising in question 12	
Themes	Summary of issues raised
	<ul> <li>Conversely, some raised concerns, saying the proposed lights at the junction would cause unnecessary congestion.</li> <li>Concerns about the proposed fourth lane on the roundabout as they suggest that motorists already struggle with the existing three lane arrangement and will be confused by a fourth lane.</li> <li>Further safety concerns including the ability of traffic to safely exit the A11 at Station Lane, and the ability of traffic to safely join the A11 at Station Lane.</li> <li>Suggestion that speed restrictions should be considered give the speed with which drivers currently negotiate the junction and surround roads.</li> </ul>
Environment	<ul> <li>Concern that additional noise on the new slip road would disturb residents of the Big Sky development.</li> <li>Concern that there is a lack of data and proposed solutions for air quality affecting residents of the junction in Cantley Lane South.</li> <li>Concern over the creation of ponds, which a consultee believes will require emptying on a regular basis to ensure effectiveness and prevent flooding.</li> <li>Concerns about harm to the prehistoric barrows that a development within their setting could cause.</li> <li>Concerns over flooding risk at Thickthorn roundabout and Cantley Lane and a suggestion that any improvements to Cantley Lane or connection to Roundhouse roundabout must consider the recent flooding from 2016.</li> <li>Concern over the proposed drainage pond as it may block access to properties.</li> <li>Request to relocate the proposed drainage attenuation pond due to impact on the historic surroundings of Thickthorn Hall.</li> <li>Concern over the perceived increase in air pollution generated as a consequence of the Scheme.</li> </ul>



Table 4.5 Breakdown of main themes arising in question 12		
Themes	Summary of issues raised	
	<ul> <li>Concerned about the impacts of air pollution on footbridge users and to residents of adjacent houses to the A47/A11.</li> <li>Concerns that the Scheme and construction works would have major</li> </ul>	
	impacts on the environment in the local area, such as over-development and loss of wildlife habitat.  • Concern that the visual impact of the	
	Scheme and its effect on the local landscape will be severe.	
	<ul> <li>Concern over the loss of farmland.</li> <li>Concern about potential pollution from waste in the former Cantley Lane landfill site.</li> </ul>	
People and communities	Concern about the proposed link road from Cantley Lane South to the B1172 and the impact on residents during and after construction.	
	<ul> <li>Concern about the proximity of the proposed road to properties and the detrimental impact that it may have on residents due to increased noise.</li> </ul>	
	Concern about several properties affected by loss of amenity and visual impact, in particular along Cantley Lane South.	
	<ul> <li>Need for evidence to demonstrate how the Scheme considers the existing planning condition requirements for a number of residential development sites in the area.</li> </ul>	
	<ul> <li>Concerns about the impacts on property values.</li> </ul>	
	<ul> <li>Compromising of privacy due to headlights from oncoming vehicles flashing into homes.</li> </ul>	
	<ul> <li>Concerns about the impacts on the operation of businesses, due to reduction of access.</li> </ul>	
	<ul> <li>Concerns that the Scheme will negatively affect the health and wellbeing of local residents.</li> </ul>	
	Concerns about the possible withdrawal of the evening bus service between Norwich	



Themes	Summary of issues raised
	and Wymondham.
Suggestions	į.
	<ul> <li>Network Rail requested the inclusion of their standard protective provisions in the DCO proposal as a minimum. They also suggested further engagement with Network Rail in relation to the Scheme and</li> </ul>
	proposed widening of the existing rail bridge over the railway.
	<ul> <li>Suggestion that speed restrictions or traffic control measures could be incorporated to improve safety.</li> </ul>
	<ul> <li>Suggestion of further mitigation measures</li> </ul>



Table 4.5 Breakdown of main themes arising in question 12	
Themes	Summary of issues raised
	emissions during construction and operation of the junction improvement Scheme.  Suggestion that the proposed land take should be minimised and where future access across their property is required this should be provided by the granting of the appropriate rights rather than the acquisition of freehold title.  Suggestion to insert a roundabout at the B1172 Norwich Road to gain access onto the proposed Cantley Lane link to guarantee the junction works safely for its users.  Suggestion to prioritise alternative forms of transport which are better for the environment.  Suggestion to prioritise cycling facilities and requests that the new Cantley Lane link road have a separate cycle path.  Request that the use of the cycle path on the B1172 is made compulsory to avoid frustration for drivers in both directions and hazards to cyclists.  Suggestion of improved signage, including an overhead gantry when approaching Thickthorn from Norwich, clear road marking on the roundabout, signage for diversions, relocating speed restriction signs directly on the junction and supporting this with speed cameras.  Suggestion that traffic lights should only operate at certain times, such as daytime, and that they should be turned off overnight due to low traffic volume.  Suggestion that using the Station Lane route instead of Cantley Lane link would be a preferred solution as it may reduce environmental impact and costs.  Alternative suggestions for how the budget for the Scheme should be spent.

4.1.23 Further details of how the Applicant had regard to the responses received to Question 12 can be found at **Annex M** of this Report.



- 4.2 Response to the targeted statutory consultation, 3 August 2020 to 3 September 2020
- 4.2.1 As set out in **Chapter 3** of this Report, letters and consultation packs were sent to category 1 and 2 land interests and prescribed consultees not consulted during the original statutory consultation held between 3 June 2019 and 11 July 2019.
- 4.2.2 One response was received to this targeted statutory consultation.
- 4.2.3 The consultee agreed with the footbridge option proposed by the Applicant. They preferred the earth banking mitigation solution at Cantley Lane South and agreed with the Applicant's mitigation measures to reduce the impact on protected species. The consultee preferred underpass construction option B and agreed with the Applicant's proposed mitigation measures outlined in the PEIR.
- 4.2.4 Additional comments were made in the consultee's response form. The Applicant has set out how it has had regard to these comments in **Annex M** of this Report.
- 4.3 Summary of changes to the Scheme as a result of consultation
- 4.3.1 **Table 4.6** sets out key design changes made as a result of responses received during the statutory consultation and targeted consultations.

Table	Table 4.6: Changes to the Scheme as a result of consultation		
No.	Element of the Scheme and issue raised in consultation	Design change as a result of consultation response	
1	Length of approach routes and increased journey time for users of the new WCH bridge across the A47 compared to the existing footbridge.	Design Change The location of WCH bridge was amended so that it is closer to the existing footbridge. The design proposal for the WCH bridge at the time of the Statutory Consultation was approximately 200m to the south of the existing bridge with approach ramp lengths of 300m either side of the A47. This has been amended so that the WCH bridge is approximately 45m to the south of the existing footbridge with approach ramp lengths of 160m, which will reduce journey times	
2	Proximity of the Cantley Lane Link/Cantley Lane South junction in relation to the property directly north of the junction.	Design Change The Cantley Lane Link/Cantley Lane South junction was realigned further to the south, away from the property.	
3	Safety/queuing concerns of the exiting the Cantley Lane Link road onto the B1172 Norwich Road at the new ghost island priority junction.	Design Change Speed on the B1172 Norwich Road will be reduced from National Speed Limit (60mph) to 40mph from the current	



4	Drainage basin legated on	40mph limit on the B1172 outside Hethersett up to the services/Park and Ride roundabout.
4	Drainage basin located on development land to the east of the A47 encroaching on development land.	Design Change Drainage basin has been relocated to an area to the west of the A47, south of the proposed footbridge adjacent to the A47 west bound diverge.
5	Concern over flooding of Cantley Stream in the vicinity of Cantley Lane South.	Design Change In consultation with the Environment Agency and Norfolk County Council LLFA, the Cantley Lane culvert has been designed to reduce flooding of the stream and surrounding area in this location.
6	Safety concern about entering the A11 at the Station Lane North Junction which is currently a simple priority junction.	Design Change A taper merge lane has been included in the Scheme design, which allows for safer entry onto the A11.

4.3.2 **Table 4.7** summarises the significant issues (in terms of occurrence) raised during the statutory consultation and targeted statutory consultations that did not result in changes to the Scheme design, and provides reasons why the changes were not made.

Table 4	Table 4.7: Changes not made to the Scheme as a result of consultation		
No.	Element of the Scheme and issue raised in consultation	Reason why the design change was not made	
1	Cantley Lane Link/B1172 Norwich Road junction should be signalised or a roundabout	No Design Change The traffic model has been analysed and operational modelling undertaken which demonstrates that the proposed ghost island priority junction operates well within the required parameters for the Scheme opening year of 2025, and the design year of 2040. Maximum queue results and vehicle delays were extracted from the model at the Cantley Lane approach to the junction. Queue results predict that maximum queues do not exceed 25m through the AM peak hour, indicating queues do not exceed six vehicles. Further details on the traffic modelling undertaken for the Scheme can be found at Chapter 4 of the Case for the Scheme (TR010037/APP/7.1)	
2	Concern that the new Cantley Lane Link Road would not deliver the best	No Design Change	



	solution for removing the access onto the wider road network currently provided by access onto the A47 westbound diverge and from the A11 south at the Thickthorn Junction from Cantley Lane South.	Five options were assessed for the sideroad connection and these were presented in a Side Road Option Report which was published on the Scheme website (https://highwaysengland.co.uk/ourwork/east/a47-thickthorn-junction/). The Side Road Option Report demonstrated the assessment criteria applied to each option, and how the preferred option was identified.
3	Noise mitigation should be provided for local residents close to the proposed scheme.	No Design Change Noise surveys and modelling undertaken as part of the ES (TR010037/APP/6.1) show that noise mitigation during the operational phase of the Scheme is not required. Further details can be found in Chapter 11 Noise and Vibration of the ES (TR010037/APP/6.1).
4	Improvements should be made to the cycle facilities at the Thickthorn junction including grade separation of cyclists/pedestrians.	No Design Change The Scheme proposals do not affect the current cycle facilities at the Thickthorn Junction, an additional grade separated crossing facility is being provided by the new WCH bridge south of the existing footbridge.



## 5 CONCLUSION

## 5.1 Compliance with advice and guidance

- 5.1.1 The Applicant has undertaken the consultation process which complies with the DCLG guidance *'Planning Act 2008: Guidance on the pre-application process'* (published March 2015) as well as relevant advice notes published by the Inspectorate.
- 5.1.2 **Table 5.1** below sets out how the Applicant has complied with DCLG guidance.in carrying out the statutory consultation.

Table 5.	1 Compliance with DCLG guidand	ce on the pre-application process
Para:	Requirement:	Evidence of compliance:
17	When circulating consultation documents, developers should be clear about their status, for example ensuring it is clear to the public if a document is purely for purposes of consultation.	The consultation materials produced for the statutory consultation consisted of a brochure and response form, which clearly set out it was for the purpose of consultation and the date responses needed to be received by. Similarly, the targeted consultation material also identified the purpose of the consultation and end date for the responses to be received. A copy of the statutory consultation brochure and associated response form can be found in <b>Annex J</b> of this Report. Copies of the targeted consultation material can be found at <b>Annex L</b> of this Report.
18	Early involvement of local communities, local authorities and statutory consultees can bring about significant benefits for all parties.	The local community, NCC, SNC and statutory consultees have been engaged in the proposals since the 2017 options consultation, which has informed the development of the Scheme. The options consultation was held between 13 March 2017 and 21 April 2017.  Further details about the ongoing engagement with key stakeholders outside of the statutory consultation period can be found in <b>Annex N</b> of this Report.
19	The pre-application consultation process is crucial to the effectiveness of the major	The statutory consultation and targeted consultations have been undertaken during the pre-application stage to ensure



Table 5.1	Compliance with DCLG guidance	e on the pre-application process
Para:	Requirement:	Evidence of compliance:
	infrastructure consenting regime. A thorough process can give the Secretary of State confidence that issues that will arise during the 6 months examination period have been identified, considered, and – as far as possible – that applicants have sought to reach agreement on those issues.	that issues arising have been considered and where possible the Applicant has sought agreement on these issues. This has included a number of meetings with landowners affected by the proposals.  Annex M of this Report sets out how the Applicant has had regard to all responses in developing the Scheme.
20	Experience suggests that, to be of most value, consultation should be:  • Based on accurate information that gives consultees a clear view of what is proposed including any options;  • Shared at an early enough stage so that the proposal can still be influenced, while being sufficiently developed to provide some detail on what is being proposed; and  • Engaging and accessible in style, encouraging consultees to react and offer their views.	The consultation brochure, response form and consultation event display boards clearly set out the design features, layout and location. The response form reflected the consultation brochure to help consultees in providing feedback to the Applicant. Copies of the consultation material can be found at <b>Annex J</b> of this Report.  The statutory consultation and targeted statutory consultations commenced in advance of the DCO application date, to allow time for consultees to influence the Scheme design. Details on how the design has been amended in response to consultation feedback can be found in <b>Table 4.3</b> within <b>Chapter 4</b> of this Report.  The statutory consultation undertaken between 3 June 2019 and 11 July 2019 allowed consultees to engage face to face with the Applicant, access details in their own home via the Applicant's dedicated website and submit feedback through a number of channels (online response form, postal response form and email). All materials were produced to be accessible and easy to understand, whilst providing enough detail on the Scheme for consultation material can be found at <b>Annex J</b> of this Report.



Table 5.1 Compliance with DCLG guidance on the pre-application process		
Para:	Requirement:	Evidence of compliance:
25	Consultation should be thorough, effective and proportionate. Some applicants may have their own distinct approaches to consultation, perhaps drawing on their own or relevant sector experience, for example if there are industry protocols that can be adapted. Larger, more complex applications are likely to need to go beyond the statutory minimum timescales laid down in the Planning Act to ensure enough time for consultees to understand project proposals and formulate a response. Many proposals will require detailed technical input, especially regarding impacts, so sufficient time will need to be allowed for this. Consultation should also be sufficiently flexible to respond to the needs and requirements of consultees, for example where a consultee has indicated that they would prefer to be consulted via email only, this should be accommodated as far as possible.	The statutory consultation ran for 39 days between 3 June 2019 and 11 July 2019 to provide a sufficient period of time for responses to be received. This allowed for:  • consultees to engage with the Applicant one or more times  • a public consultation event to be held  • sending out of invitation requests to attend community events  • sufficient time for consultees to complete the response form.  The Applicant supported a range of communication channels such as telephone calls, emails, letters, social media and the response forms. The Applicant also continued to engage with consultees outside of the statutory consultation period as detailed in Annex N of this Report.
26	The Planning Act requires certain bodies and groups of people to be consulted at the pre-application stage but allows for flexibility in the precise form that consultation may take depending on local circumstances and the needs of the project itself. Sections 42 – 44 of the Planning Act and Regulations set out details of who should be consulted, including local authorities, the Marine Management Organisation (where	The Applicant has engaged with all parties during the statutory consultation as required by the PA 2008. In addition, the Applicant consulted with the local community within the vicinity of the proposals as set out under section 47 of the PA 2008.  Annex G of this Report lists the prescribed consultees consulted under Section 42 of the PA 2008 which includes justification for their inclusion.  The Book of Reference (TR010037/APP/4.3) lists the land



Table 5.1	Compliance with DCLG guidance	e on the pre-application process
Para:	Requirement:	Evidence of compliance:
	appropriate), other statutory bodies, and persons having an interest in the land to be developed. Section 47 in the Planning Act sets out the applicant's statutory duty to consult local communities. In addition, applicants may also wish to strengthen their case by seeking the views of other people who are not statutory consultees, but who may be significantly affected by the project.	interests as set out in section 44 of the PA 2008 that were consulted as part of the statutory consultation and targeted statutory consultations.
27	The Planning Act and Regulations set out the statutory consultees and prescribed people who must be consulted during the pre-application process. Many statutory consultees are responsible for consent regimes where, under section 120 of the Planning Act, decisions on those consents can be included within the decision on a Development Consent Order. Where an applicant proposes to include non-planning consents within their Development Consent Order, the bodies that would normally be responsible for granting these consents should make every effort to facilitate this. They should only object to the inclusion of such non-planning consents with good reason, and after careful consideration of reasonable alternatives. It is therefore important that such bodies are consulted at an early stage. In addition, there will be a range of national and other interest groups who could be make an important contribution	Statutory consultees, such as the Environment Agency and Natural England, were engaged in the early development of the Scheme. These bodies were included in the options consultation set out in Chapter 2 of this Report and have continued to be engaged in the period between the options consultation and statutory consultation.  A Consents and Agreements Position Statement (TR010037/APP/3.1) sets out the consents and associated agreements expected to be required and the intended strategy for obtaining them.



Table 5	.1 Compliance with DCLG guidand	ce on the pre-application process
Para:	Requirement:	Evidence of compliance:
	during consultation. Applicants are therefore encouraged to consult widely on project proposals.	
29	Applicants will often need detailed technical input from expert bodies to assist with identifying and mitigating the social, environmental, design and economic impacts of projects, and other important matters. Technical expert input will often be needed in advance of formal compliance with the pre-application requirements. Early engagement with these bodies can help avoid unnecessary delays and the costs of having to make changes at later stages of the process. It is equally important that statutory consultees respond to a request for technical input in a timely manner. Applicants are therefore advised to discuss and agree a timetable with consultees for the provision of such inputs.	Early engagement with expert bodies to seek their technical input has supported the development of the Scheme design.  Annex N of this Report sets out the engagement undertaken outside of the advertised statutory consultation period with those expert bodies.
38	The role of the local authority in such discussions should be to provide expertise about the make-up of its area, including whether people in the area might have particular needs or requirements, whether the authority has identified any groups as difficult to reach and what techniques might be appropriate to overcome barriers to communication. The local authority should also provide advice on the	NCC and SNC provided guidance and feedback on the section 47 consultation and SoCC.  The Applicant worked closely with NCC and SNC and the details of this ongoing engagement can be found in <b>Annex N</b> of this Report.



Table 5.1	Table 5.1 Compliance with DCLG guidance on the pre-application process		
Para:	Requirement:	Evidence of compliance:	
	appropriateness of the applicant's suggested consultation techniques and methods. The local authority's aim in such discussions should be to ensure that the people affected by the development can take part in a thorough, accessible and effective consultation exercise about the proposed project.		
41	Where a local authority raises an issue or concern on the Statement of Community Consultation which the applicant feels unable to address, the applicant is advised to explain in their consultation report their course of action to the Secretary of State when they submit their application.	NCC and SNC as the relevant local authorities were consulted on the SoCC ahead of the statutory consultation in 2019.  Tables 3.1, 3.2, 3.3 and 3.4 in Chapter 3 of this Report provide details on how the Applicant has had regard to the comments made by the local authorities in developing the SoCC.	
50	It is the applicant's responsibility to demonstrate at submission of the application that due diligence has been undertaken in identifying all land interests and applicants should make every reasonable effort to ensure that the Book of Reference (which records and categories those land interests) is up-to-date at the time of submission.	The Applicant has ensured due diligence has been undertaken in identifying all land interests. All known land interests have been consulted under section 42(1)(d) of the PA 2008 and the Applicant has made all reasonable efforts to ensure the Book of Reference (TR010037/APP/4.3) is up to date at the point of submission.  Further details on how the Applicant has demonstrated due diligence is included in the Statement of Reasons (TR010037/APP/4.1).	
54	In consulting on project proposals, an inclusive approach is needed to ensure that different groups have the opportunity to participate and are not disadvantaged in the process. Applicants should use a range of methods and	A variety of techniques were used to ensure an inclusive approach to the consultation on the Scheme as follows:  • Applicant's Scheme website • consultation events • consultation materials distributed to local community facilities	



Table 5.1	Compliance with DCLG guidance	e on the pre-application process
Para:	Requirement:	Evidence of compliance:
	techniques to ensure that they access all sections of the community in question. Local authorities will be able to provide advice on what works best in terms of consulting their local communities given their experience of carrying out consultation in their area.	<ul> <li>door to door letter and postcard drops</li> <li>advertising in local and national newspapers</li> <li>press release distribution</li> <li>engagement with local businesses and identified relevant organisations, including parish councils.</li> </ul>
55	Applicants must set out clearly what is being consulted on. They must be careful to make it clear to local communities what is settled and why, and what remains to be decided, so that expectations of local communities are properly managed. Applicants could prepare a short document specifically for local communities, summarising the project proposals and outlining the matters on which the view of the local community is sought. This can describe core elements of the project and explain what the potential benefits and impacts may be. Such documents should be written in clear, accessible, and nontechnical language. Applicants should consider making it available in formats appropriate to the needs of people with disabilities if requested. There may be cases where documents may need to be bilingual (for example, Welsh and English in some areas), but it is not the policy of the Government to encourage documents to be translated into non-native languages.	The consultation brochure and exhibition panels used at the public consultation events set out the design features of the Scheme. A response form was produced to help focus consultee's responses on the areas the Applicant was keen to seek feedback on. The response form comprised of open questions to allow consultees to use their own words. Copies of the consultation brochure, exhibition panels and response form can be found in Annex J of this Report.



Table 5.1	Compliance with DCLG guidance	e on the pre-application process
Para:	Requirement:	Evidence of compliance:
57	The Statement of Community Consultation should act as a framework for the community consultation generally, for example, setting out where details and dates of any events will be published. The Statement of Community Consultation should be made available online, at any events or other events held by applicants. It should be placed at appropriate local deposit points (e.g. libraries, council offices) and sent to local community groups as appropriate.	The SoCC included dates and locations for the four public consultation events (see <b>Table 3.8</b> of this Report), details of the six public information points (see <b>Table 3.5</b> of this Report) and information on how people could provide feedback.  The SoCC also identified the statutory consultation period as starting on 3 June 2019 and ending on 11 July 2019.  The SoCC was available to view on the Applicant's dedicated Scheme website, at the public consultation events, at the public information points and was published in a local newspaper (see <b>Table 3.6</b> of this Report).  A copy of the published SoCC can be found at <b>Annex F</b> of this Report.
58	Applicants are required to publicise their proposed application under section 48 of the Planning Act and the Regulations and set out the detail of what this publicity must entail. This publicity is an integral part of the public consultation process. Where possible, the first of the two required local newspaper advertisements should coincide approximately with the beginning of the consultation with communities. However, given the detailed information required for the publicity in the Regulations, aligning publicity with consultation may not always be possible, especially where a multi-stage consultation is intended.	The Applicant advertised the application under section 48 of the PA 2008 to coincide with the start of the section 42 and section 47 consultations. Details of the published notices can be found in <b>Table 3.10</b> of this Report.  Copies of the newspaper notices can be found at <b>Annex K</b> of this Report.
68	To realise the benefits of	The statutory consultation and targeted



Table 5.1	Compliance with DCLG guidance	e on the pre-application process
Para:	Requirement:	Evidence of compliance:
	consultation on a project, it must take place at a sufficiently early stage to allow consultees a real opportunity to influence the proposals. At the same time consultees will need sufficient information on a project to be able to recognise and understand the impacts.	consultations commenced in advance of the DCO submission date allowing time for consultees the opportunity to influence the Scheme design.  Engagement has also continued outside of the advertised statutory consultation period as set out in <b>Annex N</b> of this Report.
72	The timing and duration of consultation will be likely to vary from project to project, depending on size and complexity, and the range and scale of the impacts. The Planning Act requires a consultation period of a minimum of 28 days from the day after receipt of the consultation documents. It is expected that this may be sufficient for projects which are straightforward and uncontroversial in nature. But many projects, particularly larger or more controversial ones, may require longer consultation periods than this. Applicants should therefore set consultation deadlines that are realistic and proportionate to the proposed project. It is also important that consultees do not withhold information that might affect a project, and that they respond in good time to applicants. Where responses are not received by the deadline, the applicant is not obliged to take those responses into account.	The statutory consultation ran for 39 days commencing on 3 June 2019 and concluding on 11 July 2019, thereby allowing adequate time for consultees to respond to the consultation. Further information can be found in <b>Chapter 3</b> of this Report.  In addition, the Applicant held two targeted statutory consultation. The first was held between 3 August 2020 and 3 September 2020, allowing a total 32 days for responses to be received. The second was held between 27 February 2021 and 26 March 2021, allowing a total of 28 days for responses to be received. Further information can be found in <b>Chapter 3</b> of this Report.
73	Applicants are not expected to repeat consultation rounds set out in their Statement of Community Consultation unless	As the Scheme design has developed the Applicant has not needed to undertake any further rounds of consultation due to new information arising as a result. However,



Table 5.1	Table 5.1 Compliance with DCLG guidance on the pre-application process		
Para:	Requirement:	Evidence of compliance:	
	the project proposals have changed very substantially. However, where proposals change to such a large degree that what is being taken forward is fundamentally different from what was consulted on, further consultation may well be needed. This may be necessary if, for example, new information arises which renders all previous options unworkable or invalid for some reason. When considering the need for additional consultation, applicants should use the degree of change, the effect on the local community and the level of public interest as guiding factors.	two additional targeted statutory consultations have been undertaken between 3 August 2020 and 3 September 2020, and 27 February 2021 and 26 March 2021 to consult with newly identified category 1 and 2 land interests and prescribed consultees not consulted as part of the statutory consultation between 3 June 2019 and 11 July 2019.  Further detail on the targeted statutory consultations can be found in <b>Chapter 3</b> of this Report.	
77	Consultation should also be fair and reasonable for applicants as well as communities. To ensure that consultations is fair to all parties, applicants should be able to demonstrate that the consultation process is proportionate to the impacts of the project in the area that it affects, takes account of the anticipated level of local interest, and takes account of the views of the relevant local authorities.	The statutory consultation and targeted statutory consultations undertaken have been proportionate in relation to the scale of the proposals and the public interest in the Scheme. Continued engagement with NCC and SNC as the host authorities has allowed the Applicant to take on board their views in planning consultation activities.	
84	A response to points raised by consultees with technical information is likely to need to focus on the specific impacts for which the body has expertise. The applicant should make a judgement as to whether the consultation report provides sufficient detail on the relevant impacts, or whether a targeted	This Report provides references to the application documents where responses raised in relation to technical points can be found. <b>Annex M</b> of this Report sets out how the Applicant has had regard to the technical responses received. <b>Annex N</b> of this Report sets out the continued engagement the Applicant has undertaken outside of the advertised	



Table 5.1	Table 5.1 Compliance with DCLG guidance on the pre-application process		
Para:	Requirement:	Evidence of compliance:	
	response would be more appropriate. Applicants are also likely to have identified a number of key additional bodies for consultation and may need to continue engagement with these bodies on an individual basis.	statutory consultation period.	

- 5.1.3 The Applicant has also considered the advice given in the Inspectorate's 'Advice Note Fourteen: Compiling the Consultation Report (version two). Details of compliance with this is included in the **Table 5.2**.
- 5.1.4 At the end of February 2021, the Inspectorate updated Advice Note Fourteen (version 3) in the main to include additional advice on reporting virtual consultation activity. As the Scheme held its statutory consultation in summer 2019, including public events, prior to the first coronavirus lockdown in March 2020 and the Infrastructure Planning (Publication and Notification of Applications etc.)(Coronavirus)(Amendment) Regulations July 2020, the Applicant hasn't demonstrated compliance with the updated Advice Note Fourteen in **Table 5.2**.

Table 5.2: Compliance with The Planning Inspectorate's Advice Note 14:  Compiling the Consultation Report	
Advice:	Evidence of compliance:
Explanatory text should set the scene and provide an overview and narrative of the whole pre-application stage as it relates to a particular project. It would assist if a quick reference guide in bullet point form, summarising all the consultation activity in chronological order, is included near the start of the report.	Chapter 1 of this Report provides an overview of the pre-application process as it relates to this Scheme. The introduction also includes a summary of the (see Table 1.1 of this Report) consultation activities undertaken in the development of the Scheme.
The applicant should include a full list of the prescribed consultees as part of the consultation report.	A full list of prescribed consultees is set out at <b>Annex G</b> of this Report.
A short description of how Section 43 of the PA 2008 has been applied in order to identify the relevant local authorities should be included. This could be supported by a map showing the site and identifying the boundaries of the relevant local authorities.	A short description of how section 43 of the PA 2008 has been applied to identify the relevant local authorities for the Scheme. This is set out in <b>Table 3.7</b> in <b>Chapter 3</b> of this Report. A map has also been provided



	identifying the boundaries of the relevant local authorities in <b>Figure 4</b> in <b>Chapter 3</b> of this Report.
Where compulsory acquisition forms part of the draft DCO, the consultees who are also included in the Book of Reference for compulsory acquisition purposes should be highlighted in the consolidated list of prescribed consultees.	A full list of land interests consulted are identified in the Book of Reference (TR010037/APP/4.3)
It would be helpful to provide a summary of the rationale behind the SoCC methodology to assist the Secretary of State's understanding of the community consultation and provide a context for considering how consultation was undertaken.	A summary of the rationale behind the SoCC methodology and how the statutory consultation was carried out in compliance with SoCC are detailed in <b>Section 3.2</b> in <b>Chapter 3</b> of this Report.
Any consultation not carried out under the provisions of the PA 2008 should be clearly indicated and identified separately in the report from the statutory consultation. This does not necessarily mean that informal consultation has less weight than consultation carried out under the PA 2008 but identifying statutory and non-statutory consultation separately will assist when it comes to determining compliance with statutory requirements.	Chapter 2 of this Report sets out clearly any non-statutory consultation and engagement with stakeholders which has not been carried out under the provisions of the PA 2008.
The summary of responses, if done well, can save a significant amount of explanatory text. We advise that applicants group responses under the three strands of consultation as follows:  • S42 prescribed consultees (including s43 and s44);  • S47 community consultees; and  • S48 responses to statutory publicity.  This list should also make a further distinction within those categories by sorting responses according to whether they contain comments which have led to changes to matters such as siting, route, design, form or scale of the scheme itself, or to mitigation or compensatory measures proposed, or have led to no change.	This Report is laid out in the suggested format and includes information on responses that have influenced the Scheme design. The summary of responses can be found in <b>Annex M</b> of this Report.



A summary of responses by appropriate category together with a clear explanation of the reason why responses have led to no change should also be included, including where responses have been received after deadlines set by the applicant.

A summary of responses by category together with an explanation of why responses have led to no design changes are provided in **Annex M** of this Report.

- 5.1.5 The Applicant considers that it has met the statutory requirements of the preapplication process. As set out in **Table 1.1** of this Report the Applicant has undertaken a programme of non-statutory and statutory consultation.
- 5.1.6 At each stage of consultation, the Applicant has considered and complied with relevant advice and guidance. This information is included in **Table 5.1** and **Table 5.2** and supports this through direct reference to DCLG and the Inspectorate's guidance on the pre-application process.
- 5.1.7 As well as preparing this Report, the Applicant has also set out how it has complied with guidance and advice on consultation in the **section 55 checklist** (TR010037/APP/1.2) submitted with the application documents.